

**GE Digital Software /
GE Automation Controls Phone Menu**
 AMERICAS 1-800-433-2682 or 780-420-2010
 EMEA +800-1-433-2682 or +420-296-183-331
 APAC +86-400-820-8208 or +86-21-3877-7006

Case # Express Route to Agent/Queue

1 GE Digital Software Solutions

- 1** Sales & Orders
- 2** Tech Support **
- 3** Training *

* APAC Region - No Training Option

2 GE A & C Hardware

- 1** Sales, Orders, RMAs, SW Authorizations
- 2** Tech Support
- 3** Training *

*APAC Region - No Training Option

- 1** Software Licensing & Authorizations
- 2** HMI/SCADA
- 3** Operations Management
- 4** Brilliant Manufacturing
- 5** Cyber Security Solutions
- 6** Asset Performance Management
- 7** All Other Software Products

- 1 - iFIX & Web HMI
- 2 - CIMPLICITY
- 3 - Drivers
- 4 - Batch

- 1 - Historian/PHA/RTIP/Shop Floor
- 2 - Smart Signal
- 3 - Plant Applications/DataMart
- 4 - Workflow/Open Enterprise & Vision

** GlobalCare Contract is required for GE Digital Tech Support

