

# GE Digital Software Solutions

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Case # Express Route to Agent/Queue

1 Sales & Orders

2 Tech Support \*\*

3 Training \*

\* APAC Region - No Training Option  
\*\* Contract is required for Tech Support

1 Software Licensing

2 HMI/SCADA

3 Data Management

4 Manufacturing

5 Cyber Security Solutions

6 Asset Performance Management,  
Asset Answers & Operations  
Performance Management

7 Predix Platform

8 All Other Software  
Products

1 - iFIX & Web HMI  
2 - CIMPLICITY  
3 - Drivers  
4 - Batch

1 - Historian/PHA/Shop Floor/Operations Hub  
2 - Smart Signal  
3 - Plant Applications/DataMart  
4 - Workflow/Open Enterprise & Vision

1 - Production Manager  
2 - Manufacturing Data Cloud

1 - Predix Essentials  
2 - Predix AppEngine  
3 - Predix Studio  
4 - Predix Platform & Services

