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Welcome

Congratulations on your purchase of Proficy Change Management, the most powerful and flexible automation system management tool available today. With Proficy Change Management, you can protect and coordinate all your projects throughout your system’s life cycle. Version control, centralized storage, security, automatic backups and more—they are all covered.

Proficy Change Management consists of a server and clients.

The server stores Proficy Change Management configuration files and the projects that are kept under version and access control.

Proficy Change Management has two clients:

- **Thick Client**: hosted in the Proficy Machine Edition environment. It can be installed from the Proficy Change Management CD or from the Proficy Machine Edition CD.

- **Thin Client**: an Internet Explorer-hosted multi-session application available for installation only on the Proficy Change Management CD. The client provides access to common end-user functions such as check out, check in, open, version reports, compare, and more. The client supports popular third-party products from Rockwell, Siemens, and Schneider, as well as status and compare for Proficy Machine Edition. For other project types and the complete set of features, use the Thick Client.

Proficy Change Management provides the following key features:

- **Centralized Storage & Version Control**: tracks projects and safely stores previous versions. This ensures that everyone uses the correct files and databases, and virtually eliminates lost work.

- **Access Control**: allows only users with approved security to access or modify projects.

- **Audit Trailing**: tracks details of who did what, when, and why.

- **Scheduler**: enables the automatic completion of repetitive tasks such as backups and compares, saving you valuable time.

- **Proficy Software support**: Proficy Change Management is integrated with other Proficy software to provide a comprehensive solution, including Machine Edition, CIMPLICITY, and iFIX.

- **Third-party project support**: Proficy Change Management is preconfigured to manage a variety of popular automation products from Rockwell, Siemens,
Welcome
System Requirements

Schneider, and others, including Modicon ProWORX, Logicmaster 90-30 and 90-70, and Fanuc CNC.

- **Factory Layouts**: allows you to organize your projects to better fit your company's structure, making it easier for users to navigate to a project.
- **Reporting Tools**: allows you to generate detailed reports of audit trails.
- **Electronic Signatures**: designed with the regulated companies in mind, electronic signatures provide an extra level of control by requiring signatures for changes made to projects.

**SYSTEM REQUIREMENTS**

Proficy Change Management is comprised of two parts: a Server and a Client. In a typical system, the Server portion is installed on one networked computer and the Client portion on each computer that needs access to projects on the server. To use Proficy Change Management and its tools, you require the following:

**Proficy Change Management (PCM) Server**

**Operating system**

Because the operating system has continuous updates, you should run the Windows update feature to get the latest software.

- Microsoft® Windows® XP™ Professional, Service Pack 2 or 3.
- Microsoft® Windows® Server 2008 R2 (64-bit in WoW mode), Standard or Enterprise Edition.
- Microsoft® Windows® 7 (32-bit, or 64-bit in WoW mode), Professional or Ultimate Edition.

**Notes**

- Windows regional settings must be set to English.
- Proficy Change Management is not supported in environments that use Microsoft Terminal Services or Microsoft Cluster Server. Windows XP Tablet PC Edition and Windows XP Embedded are not supported.
Other requirements

- Ethernet Network Adapter and the TCP/IP Network Protocol (100Mbit).
- Internet Explorer 9.0, 8.0, 7.0, or 6.0 with SP1 or later.
- 2.0 GHz Pentium-based computer recommended.

  See your sales representative for server system recommendations based on your projected number of Manager Clients and the projected size of your project database.

- 20 GB free hard disk space, plus storage space for project files.
- 1 GB RAM.
- Microsoft Visual SourceSafe version 6.0d Build 31222 or later (Server installation), or Visual SourceSafe 2005.

  You can obtain version 6.0d by installing Microsoft Visual Studio 6 SP6 update. For more details, visit Microsoft’s web site at www.microsoft.com.

- .NET Framework 4.0 Full. If the Microsoft .NET Framework is not yet installed, it is automatically included during the installation of Change Management, and a reboot may be required to complete the installation.
**Welcome**

System Requirements

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**Proficy Change Management (PCM) Thin Client**

**Note:** These system requirements apply to the Thin Client, including the Scheduler and Scheduler Editor used with the Thin Client.

**Operating system**

Because the operating system has continuous updates, you should run the Windows update feature to get the latest software.

- Microsoft® Windows® XP™ Professional, Service Pack 2 or 3.
- Microsoft® Windows® Server 2008 R2 (64-bit in WoW mode), Standard or Enterprise Edition.
- Microsoft® Windows® 7 (32-bit, or 64-bit in WoW mode), Professional or Ultimate Edition.

**Notes**

- Windows regional settings must be set to English.
- Windows XP Tablet PC Edition and Windows XP Embedded are not supported.

**Other requirements**

- Internet Explorer 9.0, 8.0, 7.0, or 6.0 with SP1 or later.
- 1.5 GHz Pentium-based computer recommended.
- 50 MB hard disk space, plus storage space for project files (500 MB recommended to start with).
- 512 MB RAM (1 GB recommended).
- Ethernet Network Adapter and the TCP/IP Network Protocol (100 Mbit).
- Microsoft .NET 2.0.
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System Requirements

Proficy Change Management (PCM) Thick Client

Operating System

Because the operating system has continuous updates, you should run the Windows update feature to get the latest software.

- Microsoft® Windows® XP Professional, Service Pack 2 or 3.
- Microsoft® Windows® Server 2008 R2 (64-bit in WoW mode), Standard or Enterprise Edition.
- Microsoft® Windows® 7 (32-bit, or 64-bit in WoW mode), Professional or Ultimate Edition.

Notes

- Windows regional settings must be set to English.
- Proficy Change Management is not supported in environments that use Microsoft Terminal Services or Microsoft Cluster Server.
- Windows XP Tablet PC Edition and Windows XP Embedded are not supported.

Other requirements

- Internet Explorer 9.0, 8.0, 7.0, or 6.0 with SP1 or later.
- 1.5 GHz Pentium-based computer recommended.
- 50 MB hard disk space, plus storage space for project files (500 MB recommended to start with).
- 512 MB RAM (1 GB recommended).
- Ethernet Network Adapter and the TCP/IP Network Protocol (100 Mbit).
- .NET Framework 4.0 Full. If the Microsoft .NET Framework is not yet installed, it is automatically included during the installation of Change Management, and a reboot may be required to complete the installation.
Welcome
System Requirements

Scheduler

Note: These system requirements apply only to the Scheduler used with the Thick Client.

Operating system
Because the operating system has continuous updates, you should run the Windows update feature to get the latest software.

- Microsoft® Windows® XP Professional, Service Pack 2 or 3.
- Microsoft® Windows® Server 2008 R2 (64-bit in WoW mode), Standard or Enterprise Edition.
- Microsoft® Windows® 7 (32-bit, or 64-bit in WoW mode), Professional or Ultimate Edition.

Notes

- Windows regional settings must be set to English.

Other requirements

- Proficy Change Management Client.
- Internet Explorer 9.0, 8.0, 7.0, 6.0 with SP1 or later, or 5.5 with SP2 Q810847 or later.
- 1.5 GHz Pentium-based computer recommended.
- 50 MB hard disk space (in addition to hard disk space required for the Proficy Change Management Client).
- 512 MB RAM (1GB recommended).
- Ethernet network adapter (100 Mbit) and TCP/IP network protocol. (See system requirements for the Proficy Change Management Client.)
- .NET Framework 4.0 Full. If the Microsoft .NET Framework is not yet installed, it is automatically included during the installation of Change Management, and a reboot may be required to complete the installation.
**Proficy HMI/SCADA iFIX**

For iFIX 4.0 or higher system requirements, see the iFIX online help topics *Software Requirements* and *Hardware Requirements*.

**Proficy HMI/SCADA CIMPLICITY**

For CIMPLICITY 7.0 or higher system requirements, see the CIMPLICITY online help topic *Required and Supported Software and Hardware*.

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**INSTALLATION**

A typical Proficy Change Management system consists of a Proficy Change Management Server on a dedicated network computer and a Client on each computer that requires access to projects on the server. (You can also install a Client on the same computer as the Server.)

**IMPORTANT**: The following installation procedures are for a fresh, brand-new installation of Proficy Change Management. If you are upgrading from a previous version (including versions of CIMPLICITY Manager or fxManager), look in Change Management’s “Release Notes” section in the Important Product Information (IPI) document, IPICimME.chm for instructions. A link to this document can be found in the root folder of the Proficy Change Management installation CD.

**To install the Proficy Change Management Server**

The Change Management Server stores and manages the project database, which is kept under Version and Access Control. The Server uses Microsoft Visual SourceSafe (a proven, reliable management program) for its version control system.

1. **Before you start:**
   - Ensure that you install and authorize the Change Management Server during regular business hours for Product Authorization, between 6 a.m. and 6 p.m. Mountain Time.
   - Ensure that the installation of Microsoft Visual SourceSafe to be used by Proficy Change Management has the latest patches and service packs (at least version 6.0d build 32111 or Visual SourceSafe 2005).
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Installation

1. If you want to use the Intellution iFIX custom product module, ensure that iFIX is installed to the same directory location on all Proficy Change Management Client workstations that will use the same set of projects.

2. Start the Change Management installation process.

Place the Proficy Change Management installation CD in the CD-ROM drive. If you have Autoplay enabled, the installation launcher splash screen should appear. If it does not appear, run Setup.EXE on the root directory of the Change Management CD.

3. Click Install PCM Server/Client. In the Setup message box that appears, click Yes.


Follow the on-screen prompts in the Proficy Machine Edition Setup dialog box, clicking Next each time, until you are asked to select the components to install.

5. Select the appropriate installation options.

In the Proficy Machine Edition Setup dialog box, ensure that the following features are selected to be installed:

- Change Management Client
- Under Change Management Client | Product Support Modules, all products you want to use with Change Management
- Change Management Server
- Change Management Client | Scheduler

The icon next to a feature option indicates the install state of that feature. A red X means the feature will not be installed. Click the icon to open a menu that lets you change the install state for that feature. When completed to your satisfaction, click Next.

Notes:

- The Modicon ProWORX module is automatically included if you have ProWORX NxT installed on the local workstation. This means you will no longer be able to launch ProWORX NxT except from the Proficy Change Management environment. If you do not want to use Proficy Change Management with ProWORX NxT projects, ensure that you clear the Modicon ProWORX module installation option.
- If the Windows Firewall is active, then Change Management must to be added to the exceptions list before you can use the product.

6. Finish the installation.
Continue with the rest of the installation, following the instructions on each screen.

When the Proficy Change Management Server configuration dialog box appears, click **OK** to accept the default settings. You should not change any of the specified information unless the SourceSafe database or Audit Trail database is moved from its default installation location.

7. If you are using a hardware key, insert the key into an available USB port on the computer. If you are using a software key, look up Product Authorization in the online help for information on how to authorize Change Management by using a software key.

8. Install Proficy Machine Edition. You may need to reboot the computer when installation is complete.


10. In the Change Management Log On dialog box that appears, the first time you start Change Management, enter the following for each item:

   - For the Username, enter “Administrator”.
   - For Password, enter nothing, leaving it blank,
   - If necessary, for Domain, select the network domain of the Proficy Change Management Server. In most cases, this is not needed.
   - For Server, enter the name of the computer with the Proficy Change Management Server. This will be the local computer. If you do not know the name of the local computer, click **Browse Network** to browse the available computers on the network.

When you are done, click **OK**.

11. If you are asked to select a theme, choose **Change Management** and click **OK**.


   **IMPORTANT:** It is recommended that you immediately set up a new password for the Administrator user. The Administrator user is a system user who always has full access to Proficy Change Management features. Initially, this user’s password is blank. To change the Administrator’s password, check out the Access Control folder, then right-click the Administrator user and choose **Change Password**. Check in the Access Control folder when you are done.

   If you intend to use Change Management’s Audit Trailing features (and you are using the default Audit Trail database format), you must share the Audit Trail
Welcome
Installation

database folder on the Proficy Change Management Server to all Client computers with “read” permissions. This allows users to view audit trail data. The default directory path for the audit database is “C:\Program Files\Proficy\Proficy Machine Edition\fxManager\Server\Audit Database”.

**TIP:** You can also store audit trail records in an Oracle or Microsoft SQL Server database. For more details, look up “Oracle Audit Trail databases” or “Microsoft SQL Server Audit Trail databases” in the Proficy Change Management online help.

**What to do next?**

Install Proficy Change Management Clients.

If you intend to use Audit Trailing, share the Audit Trail database folder on the Proficy Change Management Server with “Read” permissions. This allows users to read audit trail data. The default directory path for the Proficy Change Management Server is “C:\Program Files\Proficy\Proficy Machine Edition\fxManager\Server”.
To install the Proficy Change Management Thick Client

You must install the Change Management Thick Client on each computer that will access the Change Management Server. The Change Management Thick Client is automatically included when you install a Change Management Server. You do not need to separately install the Thick Client on the Server computer. To install the Change Management Thick Client, follow the steps below on the Thick Client workstation computer.

1. Before you start:
   - Ensure that the Change Management Thick Client workstation has a valid Ethernet network connection to the computer running the Change Management Server.
   - If you want to use the Intellution iFIX custom product module, ensure that iFIX is installed to the same directory location as that of all other Proficy Change Management Thick Client workstations that will use the same set of iFIX projects. By default, iFIX is installed to "C:\Program Files\Proficy\Proficy iFIX".

2. Start the Change Management installation process.
   Place the Proficy Change Management installation CD in the CD-ROM drive. If you have Autoplay enabled, the installation launcher splash screen should appear. If it does not appear, run Setup.exe on the root directory of the CD.

3. Click Install PCM Server/Client. In the Setup message box that appears, click Yes.

   Follow the on-screen prompts in the Proficy Machine Edition Setup dialog box, clicking Next each time, until you are asked to select the components to install.
   In the Proficy Machine Edition Setup dialog box, ensure that the following features are selected to be installed:
   - Change Management Client
   - Under Change Management Client | Product Support Modules, all products you want to use with Change Management

   **IMPORTANT:** If you are using either CIMPLICITY or iFIX for integrated Change Management, do not select that product support module (that is, Cimplicity HMI or Intellution iFIX) to be installed. Make sure a red X appears beside the module name.
   - (Optional.) Change Management Client | Scheduler
The icon next to a feature option indicates the install state of that feature. A red X means the feature will not be installed. Click the icon to open a menu that lets you change the install state for that feature. When completed to your satisfaction, click Next.

Notes:

- Ensure that Change Management Server is not selected to be installed.
- The Modicon ProWORX module is automatically included if you have ProWORX NxT installed on the local workstation. This means you will no longer be able to launch ProWORX NxT except from the Proficy Change Management environment. If you do not want to use Proficy Change Management with ProWORX NxT projects, ensure that you clear the Modicon ProWORX module installation option.
- If the Windows Firewall is active, then Change Management must to be added to the exceptions list before you can use the product.

5. Finish the installation.
   Continue with the rest of the installation, following the prompts on each screen until you are done.

6. Reboot the computer when installation is complete.


8. The Change Management Log On dialog box appears. The first time you start Change Management, enter the following for each item:
   - For the Username, enter the user name for your account. To log in as the Administrator, enter “Administrator”.
   - For Password, enter the password for your account.
     Your system administrator should have added a user account for you to the Change Management Server. Contact your system administrator to find out your Username and initial Password. If you do not yet have a user account, your system administrator may have you temporarily log in as the Administrator user.
   - For Server, enter the name of the computer that is hosting the Change Management Server. If you do not know the name of the computer, click Browse Network to browse locate the computer on the network, or click Scan for Servers to scan the network for valid Change Management Server installations.
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Note: Scanning for servers may take several minutes.

Note: Scanning for servers may take several minutes depending on the speed of your network. If possible, it is recommended that you either enter the Server name or browse to the Server computer.

When you are done, click OK.
This sets the default Server for the Change Management Thick Client. When the Proficy Change Management environment loads, you can exit Machine Edition.

What to do next?

In Proficy Change Management’s Access Control folder, add users to the Proficy Change Management user list. This should be performed by the Proficy Change Management Administrator.

For more details, see “Access Control” on page 43, or look up “Access Control: an Overview” in the online help.

To install the Proficy Change Management Thin Client

Installing the Proficy Change Management Thin Client installs the Thin Client, Thin Client Scheduler and Schedule Editor applications on your computer.

1. Before you start:
   - Ensure that the Change Management Thin Client workstation has a valid Ethernet network connection to the computer running the Change Management Server.

2. Start the Change Management Thin Client installation process.
   - Place the Proficy Change Management installation CD in the CD-ROM drive. If you have Autoplay enabled, the installation launcher splash screen should appear. If it does not appear, run Setup.exe on the root directory of the CD.

3. Click Install PCM Thin Client.
   - Follow the on-screen prompts in the Proficy Change Management Thin Client dialog box, clicking Next each time until you reach the Installation Options page.

4. Select the appropriate installation options.
   - Upgrade Product Modules - automatically upgrades your system resources.
     Note: You must have the Edit Custom Settings permission in order to upgrade your system resources.
   - Scheduler automatically starts on boot up - each time you start your computer, the Scheduler starts.
   - Register controls with Internet Explorer - registers the .dlls with the system so that they are trusted by Internet Explorer.
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Installation

Note: If you are running the Thin Client locally, you are asked to allow the controls to run. If you are running the Thin client through IIS, the controls will run automatically.

5. Finish the installation.
Continue with the rest of the installation, following the prompts on each screen until you are done.

Notes:
- If you selected the Upgrade Product Modules option, the Proficy Change Management (PCM) Thin Client Login dialog box appears. Logging in updates the default server for future logins.
- If you did not select any installation options, only the PCM Data Folder dialog box appears.

6. Enter the following for each item:
   - For the Username, enter the user name for your account. To log in as the Administrator, enter “Administrator”.
   - For Password, enter the password for your account.
     Your system administrator should have added a user account for you to the Change Management Server. Contact your system administrator to find out your Username and initial Password. If you do not yet have a user account, your system administrator may have you temporarily log in as the Administrator user.
   - For Server, enter the name of the computer that is hosting the Change Management Server.
     When you are done, click Connect.
     This sets the default Server for the Change Management Client.

To install Proficy Change Management Thin Client for IIS
1. Before you start:
   - Ensure that the Change Management Thin Client workstation has a valid Ethernet network connection to the computer running the Change Management Server.
   - Install Microsoft Internet Information Services (IIS) web server version 6.0 or higher on the computer you want to install Proficy Change Management for IIS.
Welcome

Installation

Note: For the IIS selections IIS Metabase and IIS 6 configuration compatibility must be checked for IIS 7.0 and above.

- Install the Proficy Change Management Thin Client on this computer. For the installation steps, refer to the procedure To install Proficy Change Management Thin Client.

Note: When you reach Step 4 in the installation steps for the Proficy Change Management Thin Client, ensure that you select the “Register controls with Internet Explorer” option to register the .dlls with the system so that they are trusted by Internet Explorer.

2. Start the Installation Process for Microsoft AJAX.
   Place the Proficy Change Management installation CD in the CD-ROM drive. If you have Autoplay enabled, the installation launcher splash screen should appear. If it does not appear, run Setup.exe on the root directory of the CD.

3. Click Ajax Extensions 1.0.

4. Follow the on screen directions and click Finish to complete install.

5. Click Install PCM Thin Client for IIS.

6. Follow the on-screen prompts in the PCM Thin Client for IIS dialog box, clicking Next each time until you reach the Select Installation Address page.

7. In the Virtual Directory field, leave the default name of PCMIIS, or optionally, change this entry to another value.
   Important: The values you enter in these fields are used when you launch Proficy Change Management for IIS. If you are using fields other than the defaults, ensure that you enter them correctly.

8. Continue to click Next until you reach the end of the installation.

9. Click Close to finish the install process.

Note: If the installer does not complete, IIS was configured after .NET was installed. The reason for the failure is the corrupted .NET 2.0. You may need to uninstall and re-install .NET 2.0 using the following steps at command prompt:

- From the command prompt, navigate to:
  C:\Windows\Microsoft.NET\Framework\2.0.50727\
- Execute the following command: aspnet_regiis.exe -u
- Execute the following command: aspnet_regiis.exe -i

The first command (aspnet_regiis.exe -u) will uninstall .NET with IIS. The second command (aspnet_regiis.exe -i) will re-install. After this is done, the installer should complete.
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Installation

10. On the IIS Server, give the ASPNET user at least Write access to the main PCMIIS path via windows security for the folder. It is recommended to initially give Read/Write + Modify access for the PCMIIS folder to the Everyone group. Otherwise, provide similar access to active IIS services as appropriate. Make sure the Internet Explorer browser settings allow ActiveX control install. Access the PCM Thin Client through IIS after the new install using IIS Virtual Path>/default.aspx. (<PCM IIS Virtual Path> is the directory you created when you installed PCM Thin Client for IIS.)

To create a node tree for PCM Thin Client for IIS

1. Log into the Proficy Change Management Thin Client:
   a) Click Start, point to Programs, then Proficy, then to Proficy Change Management, and click PCM Thin Client.
      Note: A warning message may appear in Internet Explorer. Right-click the message and click Allow Blocked Content. The PCM Thin Client login dialog box appears.
   b) Enter your Username and Password. If necessary, enter the Server name.
   c) Click Connect.
      Change Management searches the network for the specified Change Management Server. When it finds the server, it checks the list of users and passwords against the information you entered. If there are any errors, check the spelling of your username, password, or the Change Management Server, and try again.
      If everything matches, the Thin Client opens and you are logged on to the Change Management Server.

2. Click the Copy to IIS button to copy the node tree XML file to the Virtual Directory folder where you installed IIS.
   Important:
   ▪ If you forget to copy the NodeTree.xml file, your PCM IIS window appears blank when you open it for the first time.
   ▪ If you make changes to the node tree, such as by adding files on the Server, make sure that you click the Copy to IIS button to update the NodeTree.xml file on your PCM IIS computer.

You can now log on to the IIS Client from Internet Explorer. For example, use a URL similar to the following:
http://ComputerName/PCMIIS/default.aspx
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Installation

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where ComputerName is the actual name of the computer where PCM for IIS is installed, and VirtualDirectory is the name of the folder where PCM for IIS is installed, which by default is PCMIIS.

Important Information for Proficy Change Management Thin Client for IIS

When you install the Proficy Change Management Thin Client, if you do not select the “Register controls with Internet Explorer” option to register the .dlls with the system so that they are trusted by Internet Explorer, you need to make some adjustments in Internet Explorer before you can use Proficy Change Management for IIS.

For Windows 2003 and Windows XP: In Internet Explorer, in the Internet Security settings, ensure that the “Initialize and script ActiveX controls not marked as safe for scripting” option is set to Prompt or Enabled.

For Windows 7 and above: In Internet Explorer, in the Trusted Sites Security settings, ensure that the “initialize and script ActiveX controls not marked as safe for scripting” option is set to Prompt or Enabled. Additionally, ensure that your Trusted sites include the Proficy Change Management IIS site.

To update Internet Security Settings

1. From the Tools menu, click Internet options.
2. In the Internet Options dialog box that appears, click the Security tab.
3. Select the Internet zone.
4. Click Custom Level to open the Security Settings dialog box.
5. In the Settings list box, make sure the “Initialize and script ActiveX controls not marked as safe for scripting” option is set to Prompt or Enabled.

To update Trusted Sites Security Settings

1. From the Tools menu, click Internet Options. The Internet Options dialog box appears.
2. Click the Security tab.
3. Select the Trusted Sites zone.
4. Click Custom Level to open the Security Settings dialog box.
5. In the Settings list box, ensure that the “Initialize and script ActiveX controls not marked as safe for scripting” option is set to Prompt or Enabled.
To update the Trusted Sites list

1. From the Tools menu, click Internet Options.
2. In the Internet Options dialog box that appears, click the Security tab.
3. Select the Trusted Sites zone.
4. Click Sites to open the Trusted Sites dialog box.
5. In the “Add this website to the zone” edit box, enter the name of the PCM IIS web site. For example, use a URL similar to the following:
   http://ComputerName/PCMIIS/default.aspx
   where ComputerName is the actual name of the computer where PCM IIS is installed, and PCMIIS is the name of the virtual directory.
6. Clear the Require Server Verification check box.
7. Click Close.
Welcome
Using the Software for the First Time

USING THE SOFTWARE FOR THE FIRST TIME

When you use Proficy Change Management for the first time, the Proficy Change Management administrator must set up users and assign passwords to allow them to access the Proficy Change Management database stored on the Server.

IMPORTANT: These steps are performed using the Proficy Change Management Thick Client only. You cannot perform these steps using the Thin Client. You must perform these steps in order for the Thin Client to work.

To start Proficy Change Management


2. Log on as “Administrator”. Leave the password field blank. For Domain, select the network domain of the Proficy Change Management Server, if necessary. For Server, enter the name of the computer with the Proficy Change Management Server.

   If you are not sure where the Server is located, click Browse Network to browse the computers available on the network. You can also click Scan for Servers to scan the network for valid Proficy Change Management Servers, though this operation may take several minutes.

   When you are done, click OK.

3. If asked to select a Theme, choose Change Management and click OK. Themes are pre-configured sets of tools, toolbars, and other options that are suitable for a specific product or type of user.

4. Check out the Access Control folder.

   To do so, in the Manager tab of the Navigator, right-click the Access Control folder and choose Check Out Access Control. You must check out this folder to edit and configure users, groups, and permissions.

   CAUTION: You must check out and check in the Access Control folder prior to using the Change Management Thin Client for the first time. If you do not perform this task before the initial use of the Thin Client, unexpected behavior can occur.

5. Set up a password for the Administrator user.
Set up a unique password for the Administrator user in the Access Control folder, located in the Manager tab of the Navigator. The Administrator user will always have full access to Proficy Change Management and its databases. If you do not configure a password for this user, anyone will be able to log in as an Administrator.

For details on configuring Access Control, see Chapter 4 on page 43, or look up “Access Control: an Overview” in the Proficy Change Management online help.

6. Recommended: Add additional users.
   Add users to the Access Control folder and assign them unique names and passwords. The users you configure are associated with the Server you’re logged on to.

7. Recommended: Set up groups for your users.
   After creating groups, you can configure their access permissions, then assign users to the groups.

   Depending on the custom project modules you installed, you may need to perform some additional site-specific modifications. For details, see the Release Notes tab for the Change Management product in the Important Product Information document (IPI), IPICimME.chm. A link to this document can be found in the root folder of the Proficy Change Management installation CD.

   **IMPORTANT:** After you have performed any site-specific modifications, make sure you check in all changed setting files under the “Custom Project Settings” folder in the Navigator. You need to do this only once; other Change Management Clients will automatically acquire updated product type settings when they connect to the Change Management Server.

9. Check in the Access Control folder when you are done.

    Any user you have added to the Change Management Server can log in from any Client. When any site-specific modifications are complete, ensure that you check in all changed setting files under the “Custom Project Settings” folder in the Manager tab of the Navigator. You need to do this from only one Proficy Change Management Thick Client.
PRODUCT AUTHORIZATION

Product authorization is required only for Change Management Server installations. You do not need to authorize your copy of the Change Management Client.

A new installation of Proficy Change Management, provides a 4-day trial license with full access to Change Management features. This license overrides all other licensing and cannot be removed. Any licensing added will be apparent on the fifth day.

To continue using Change Management beyond the 4-day trial period, you must authorize the software.

Two types of authorization are available: hardware key authorization and software key authorization. On a single computer, it is not recommended to use both types of authorization.

Hardware Key Authorization

A M4 or MAX USB hardware key contains authorization files that are read by the Proficy Common License Viewer, which enables Proficy products, including Change Management, to execute.

To see what Proficy products are authorized by a hardware key

- On the operating system Start menu, point to Programs, then to Proficy Common, and then choose License Viewer.

To authorize Proficy Change Management Server with a hardware key:

Hardware key authorization requires a free USB port on your computer.

1. Find out which version of the Proficy Licensing Software is installed on your computer: On the operating system’s Start menu, point to Programs, then to Proficy Common, and then choose License Viewer. In the top right corner of the License Viewer window that appears, click About. Take note of the version number that appears and click OK.

2. If this is the first time you install a Proficy product, access http://support.ge-ip.com, and in the top right corner, click Register. In the Single Sign On page that appears, enter your email address and click Submit. When you receive a GE Intelligent Platforms Web Access Registration email, follow the instructions. In the Single Sign On -- SSO Registration application window that appears, fill out the information and click Submit.
Welcome
Product Authorization

3. Access http://support.ge-ip.com/support/index?page=securitykey&id=ST15&lclicked=Licensing Key Updates (login req). Enter your SSO User ID and Password. In the middle of the page that appears, follow the Updating the Max/M4 or Pro/M1 key procedure, keeping in mind the following:

- Change Management does not support the insertion of a hardware key into a parallel port, the insertion of hardware keys in multiple USB ports, or the combination of a hardware key with a software key on the same computer.
- If the web site refers to a more recent version than the one on your computer, uninstall your current version, download the more recent version, and install it.
- The USB port is usually located on the front or back of your tower case, or in the side of a laptop. We do not recommend using a USB port on your monitor.
- If this is a new hardware key, double-click the license file <serialnumber>.plic (supplied by your local distributor). In the wizard that appears, accept all the defaults. The license file will be flashed onto your key.
- The first time you plug the key into a USB port, you see a progress dialog box that indicates that Windows has detected new hardware and is updating its system settings. After the dialog box disappears, the settings stored in the hardware key are active and you can use the products that it authorizes.

You must leave the hardware key in the port while using Proficy products. If you remove the key from the port, authorization for those products is removed and replaced with read-only access to your projects.

To move the authorization to another computer

- Remove the hardware key from the source computer and follow the previous procedure on the destination computer.

After the authorization file <serialnumber>.plic has been flashed to the M4 or MAX hardware key, it can be used on any computer on which the current version of the Proficy Common License Viewer is installed.
Software Key Authorization

When authorizing Change Management with a software key, you need to contact us by telephone, fax, or e-mail. Note that authorization personnel are available only during regular business hours, between 6 a.m. and 6 p.m. MST.

Software key authorization is specific to a single computer or workstation. If you want to work with Change Management on a different workstation, you must move the authorization to that second workstation.

For detailed information about software key authorization, look up “Product Authorization” in the online help.

Upgrading software key to hardware key authorization

To change a software key to a hardware key or vice-versa:

  • Contact your local distributor.
CONTACT INFORMATION

If you purchased this product through an Authorized Channel Partner, please contact the seller directly.

General Contact Information

Online Technical Support and GlobalCare: www.ge-ip.com/support
Comments about our manuals and online help: doc.ip@ge.com
Additional information: www.ge-ip.com
Solution Provider: solutionprovider.ip@ge.com
Authorization: authorization.ip@ge.com

Technical Support
If you have technical problems that cannot be resolved with the information in this guide, please contact us by telephone or email, or on the web at www.ge-ip.com/support.

Americas

Online Technical Support: www.ge-ip.com/support
Phone: 1-800-433-2682
International Americas Direct Dial: 1-780-420-2010 (if toll free 800 option is unavailable)
Technical Support email: support.ip@ge.com
Customer Care email: customercare.ip@ge.com
Inside Sales: insidesales.ip@ge.com
Primary language of support: English

Europe, the Middle East, and Africa (EMEA)

Online Technical Support: www.ge-ip.com/support
Phone: +800 1-433-2682
EMEA direct dial: +1 780-401-7717 (if toll free 800 option is unavailable or if dialing from a mobile telephone)
Technical Support email: support.emea.ip@ge.com
Customer Care email: customercare.emea.ip@ge.com
Inside Sales: insidesales.emea.ip@ge.com
Primary languages of support: English, French, German, Italian, Czech, Spanish
Asia Pacific

Online Technical Support and GlobalCare: www.ge-ip.com/support

Phone: +86-400-820-8208
+86-21-3217-4826 (India, Indonesia, and Pakistan)

Technical Support Email: support.cn.ip@ge.com (China)
support.jp.ip@ge.com (Japan)
support.in.ip@ge.com (other Asian locales)

Customer Care Email: customercare.apo.ip@ge.com
customercare.cn.ip@ge.com (China)
Proficy Change Management Environment

Proficy Change Management uses Change Management technology to offer you a complete automation system management tool.

The first section in this chapter explains the Proficy Change Management Server—the heart of a Proficy Change Management system. The second section provides an overview of the Change Management Client. The third section provides some key Change Management concepts you’ll need to know before you begin. When you are finished, you will have a solid foundation for managing and working with projects under Proficy Change Management.

THE PROFICY CHANGE MANAGEMENT SERVER

The Server is at the heart of Proficy Change Management. All projects and settings, from user passwords to Scheduler events, are stored on the Server. This includes:

- All projects managed by Proficy Change Management.
- Lists of users, groups, and permissions.
- Lists of Audit Trail settings.
- The Scheduler event list.
- Custom Project settings and scripts.
- Web-based Factory Layouts.

Most systems have only one Server. Other computers in the system run Proficy Change Management as a client. The term client refers to its relationship with the Server: the Server gives (or “serves”) data upon requests from the client. Technically, the term “Server” refers only to the module in the Change Management application that manages databases. However, in a typical automation management system, “Server” refers to the computer that the
Proficy Change Management Environment

The Proficy Change Management Server application is running on. The following illustration depicts a typical Change Management Client/Server system.

Typical Proficy Change Management System

The most important role the Proficy Change Management Server performs is as a centralized storage place for your projects under Version Control. When users want to work on something stored on the Proficy Change Management Server, they check out the item, make their changes, then check it back into the Server. For more information on Version Control, see “Version Control” on page 39.

Logging on to Proficy Change Management

When you start Proficy Change Management, you must choose a Server and log on as one of the users in its user database. (If you have not been added to the Proficy Change Management Server, you can log on as a Guest user by entering the username “Guest”.) At this time, you also have the option of working connected or disconnected from the Server.

- If you are logging on to Proficy Change Management for the first time, you must log on connected to the Server.
You can choose a different Server each time you log on, but each Server maintains separate user databases. This means an Administrator must add you as a user to all Proficy Change Management Servers you will be working on.

If your administrator has configured your system to use an external security provider (such as the Windows NT network’s user accounts), this dialog box may not appear. Instead, Proficy Change Management will use the user name of the user currently logged on to the local workstation.

**Working connected to the Server**

If you work connected to the Server, Proficy Change Management establishes a communications link with the Server when you log on. It then copies and updates any necessary settings from the Server to the local client computer.

If settings or projects change on the Server while you are connected, you can refresh the display.

Most operations that use the Server—such as checking items in and out—can be performed only while connected to the Server.

**Working disconnected from the Server**

If you work disconnected from the Server, Proficy Change Management does not update any settings or project information in the server’s database. The list of projects, Access Control settings, and everything else will be unchanged from the last time someone logged on to the Server from that computer. You can still work on projects and items that are checked out of the Server, or for which a local version exists on the client computer. However, you will not be able to check in anything until you connect to the Server again.
Proficy Change Management Environment
The Machine Edition Environment

Since Proficy Change Management does not have to update information across the network, working disconnected from the Server is usually faster than working connected. However, keep the following in mind:

- If an Administrator gives you a new security permission, this information will not be updated until you connect to the Server again.
- When making changes to Change Management items and folders (such as the Access Control database, which stores security permissions for each user), any changes you make will not take effect for other users until you check in the item. You should occasionally connect to the Server and check in the item so that other users can acquire your changes.

Change Management Server Console

The Manager Console provides Administrators with a summary of the Server status. This includes how much disk space is used, how many projects are stored in the project database (sorted by project type), and other information. To access the console, in the Utilities tab of the Navigator, double-click Server Console.

Want to know more? In the Help Index, look up “Change Management fxServer Console”.

THE MACHINE EDITION ENVIRONMENT

Proficy Change Management is part of the Change Management suite of products. As such, it is highly integrated with the Change Management environment. After you log on to Proficy Change Management, the main Change Management window appears. All Change Management tools used by the currently-selected Change Management “theme” appear within the Change Management window.

The following illustration shows only one possible tool layout, typically what an Administrator would use. Most of the time, you’ll only use a few of these tools at once—you can open and close these tools as you need them.

Want to know more? In the Help Index, look up “Tools”.
Proficy Change Management Environment

The Machine Edition Environment

Inspector: displays the properties of a selected object.

Navigator: organizes and displays project and setting information in a tree structure.

InfoViewer: an embedded browser used to display Factory Layout pages and comprehensive help.

Companion: a dynamic help window that provides advice as you work.


Machine Edition Tools
GETTING TO KNOW MACHINE EDITION

This section briefly describes some key tools and features of the Change Management environment that are used by Proficy Change Management.

Right-click menus

While using Proficy Change Management, you can right-click any object on your screen to perform operations on it. This is probably the most common way to get things done.

Getting Help

There are many ways to access the online help system.

- Press F1 on any selected item for context-sensitive help.
- Browse through the table of contents in the InfoView tab of the Navigator.
- Search for key words using the index: on the Help menu, select Index.
- Search for key words using the Search function: on the Help menu, select Search.
- Open the Companion window to dynamically display a brief description about the currently-selected item or window. In most cases, you can get more detailed information by clicking the blue button in the top right corner of the Companion help topic.
- Set the page that is currently displayed in the InfoViewer as your Home Page by clicking (the house on a page) on the InfoViewer toolbar. To return to that page later, click (the house not on a page). You can also link these buttons to your own HTML pages.
  If you want to set the home page back to its original page, look up “Help Home Page” in the help Index, and then click (the house on a page).
- Click (the page with a green star in the corner) to open the Enter New Internet Address dialog box where you can edit or enter an Internet address.
- If you are working on a computer with an active Internet connection, you can connect directly to helpful sites on the web. On the Help menu, point to GE Intelligent Platforms on the Web, then select Technical Advisor to visit GE Intelligent Platforms’ Knowledge Base; or GE Intelligent Platforms Page to jump to the GE Intelligent Platforms page.
Change Management provides two kinds of help windows to display help information: the Companion and the InfoViewer.

### Companion
The Companion window displays brief information about whatever item you happen to be working with, anywhere in Proficy Change Management. Whether you need the meaning of a property, or the purpose of a node in the Navigator, the Companion is always there for you.

The Companion is open by default, but if it isn’t visible, click on the Tools toolbar.

### InfoViewer
The InfoViewer window is an embedded HTML browser that provides more detailed and procedural help. It is launched whenever you access help topics for detailed context-sensitive help, select any item and press F1.

The online help index allows you to search the entire help system using keywords.

For detailed context-sensitive help, select any item and press F1.

The InfoViewer window is a browser that displays the comprehensive HTML-based online help.

Click this button to open the InfoViewer with more detailed information on the topic in the Companion.

The InfoView Tab contains the table of contents for the online help. Double-click a page to view it.

The InfoViewer window is an embedded HTML browser that displays comprehensive HTML-based online help.
from the InfoView Tab, the help index, or by pressing F1 on a selected item. Click on the Tools toolbar to open the InfoViewer.

**Accessing the Right Tool**

Often, Change Management help will direct you to a specific tool window. If the tool isn’t visible, there are two ways to open it:

- Under the **Tools** menu, select the tool’s name.
- On the Tools toolbar, click the tool’s icon. To display the Tools toolbar, in the Options tab of the Navigator, under the Change Management folder, select Toolbars. In the Inspector, set Tools to True.

If you are not sure of the name of a tool within a toolbar, hover the mouse over the tool to display its name in a tool tip. (Note that if you installed other Change Management products, you may have more available tools than those pictured.)

**Projects and the Navigator**

The Navigator window organizes projects, project settings, and manages your project database.

- Use the Navigator to manage projects, set your environment preferences, create scripts for third-party support, print reports, and more.
- The Navigator is organized into several tabs. The available tabs depend on which Change Management products are installed.
- Within each tab, items are displayed in a tree structure of nodes or folders. You can expand and collapse the tree, similar to drives and directories in Windows Explorer™.
The following picture illustrates the Navigator. All the files listed under My Computer are projects that you have access to on your computer.

If you have any local Change Management projects on your computer (created with products like View or Logic Developer - PC), they can be found under the My Computer or Shared Projects folders.

Projects stored and managed on the Proficy Change Management Server can be found in the Server folder. These projects are further divided into application or project types—such as Modicon ProWORX™ or LogicMaster™ 90-30 (LM9030).

The Options Tab contains option and preference settings for the Change Management environment.

The InfoView Tab contains the table of contents for the help.

The Utilities Tab contains miscellaneous useful tools and utilities, including the Change Management Server Console.

The Manager Tab lists all projects on the Proficy Change Management system. Use it to create and open projects and to manage projects on the Server. It is also where you work with features like Access Control and the Scheduler.

Navigator Window

To open a project in the Navigator, you need the proper Access Control permission. For more information, see page 43.
Properties and the Inspector

In Change Management, almost all objects have properties. Properties are attributes and information about that object. For example, the properties of a user under the Access Control folder include password, email address, and title, to name a few.

Properties of an object are edited in the Inspector window.

- When a property changes an object’s appearance, you’ll see the results of the change immediately in the object’s editor.
- A read-only property, which cannot be changed, appears greyed out.

Inspector Window

As you select the various properties within the Inspector, the Companion displays a brief description about the selected property. If you are unsure of the valid range for a property, hover the mouse over its current value and look in the status bar.
The Feedback Zone

The Feedback Zone is an interactive window that displays output information generated by Change Management products. Using the Feedback Zone, you can keep track of project information, display generated reports, and more. It is organized into several tabs.

The Build Tab displays the results of a validate or download operation on projects created with other Change Management products, like View or Logic Developer - PC.

The Reports tab contains results of a Project History report. You can generate a list of older versions of your database. If you are using View or Logic Developer - PC, the Reports Tab also displays a list of all reports generated during the current session. Double-click an item in the report list to redisplay it in the InfoViewer.

The Messages Tab tracks and displays operations that have been completed within the Change Management environment (for example, a message is added every time you check out a project).

The Import tab displays the results and status of an Import operation done within other Change Management products, like View.

Press F4 to cycle through entries in the Feedback Zone.
Version Control

Version Control is Proficy Change Management’s most important feature. With Version Control, all project and Proficy Change Management data is stored in a central location. It also allows you to:

- Ensure that only one user can make changes to an item or project at a time.
- Keep track of who is currently working on an item or project.
- Safely store previous versions of projects.
- Return a project to a previously-archived version.

HOW VERSION CONTROL WORKS

As described in chapter 2, all projects and settings are stored in a master database on the Proficy Change Management Server (see page 27). When you want to work on something stored on the Proficy Change Management Server—whether it is a project, Access Control settings, or something else—use the following steps:

1. **Check out** the project or item.
   The Proficy Change Management Server copies the item to your local computer (the “client” computer), and marks the item as “checked out”. As long as the item is checked out, no other user can make changes to that item.

2. **Make changes to the item on your computer.**
   At this point, the version stored on the Server is unchanged.

3. **Check in** the item.
   Proficy Change Management copies the updated version from the client computer to the Proficy Change Management Server, and removes the “checked out” flag. Other users can now check the item out to make more changes themselves.

Want to know more? In the Help Index, look up version and choose “How Proficy Change Management handles Version Control.”
Version Control

How Version Control Works

Security for Version Control

Security in Proficy Change Management is called Access Control and is explained in detail in Chapter 4. Briefly, each user that is created in Proficy Change Management is a member of one or more groups that have security permissions assigned to them. These permissions allow users belonging to that group to perform certain actions. In addition, each project has one or more groups assigned to it. Users can work with a project only if they are a member of a group assigned to that project.

Want to know more? In the Help Index, look up “Access Control Permissions”.

Project and drawer history

When you check in a project or drawer to the Server, Proficy Change Management automatically archives the old version. You can get a report of all archived versions of a project or drawer by right-clicking the project and selecting History Report. History reports appear in the Reports tab of the Feedback Zone.

Want to know more? In the Help Index, look up project history and choose “Project History Reports”.

[Diagram of the check-out and check-in process between the Proficy Change Management Server and the Client (Local) Computer]
Version Control

How Version Control Works

Checking out other items
Projects aren’t the only thing you can check out of the Server. Proficy Change Management also places the following under Version Control:

- Access Control databases (see chapter 4 on page 43)
- Audit Trail settings (see chapter 5 on page 47)
- Scheduler event lists (see chapter 6 on page 51)
- Custom Project Settings (see chapter 7 on page 55)
- Factory Layouts (see chapter 8 on page 69)
- Modbus Plus Network (available only when using the Modicon ProWORX custom project support module; see the online help for details)
- Toolchest drawers (used by other Machine Edition products installed with Change Management, such as Logic Developer - PC or View.)

Want to know more? In the Help Index, look up “Using the Toolchest with Machine Edition”.

Creating and Adding Projects to the Server

There are two ways to add a project to the Proficy Change Management Server:

- You can add existing (local) projects to the Server.
- You can create a new project on the Server.

After you add a project to the Server, it is recommended that you add groups to the project to allow users access to it. For more information, see “Access Control” on page 43.

Local projects

Local projects are projects that exist on the local (client) computer but not on the Proficy Change Management Server. The term “local project” can refer to several different kinds of projects.

- Projects created in Change Management while disconnected from the Server.
- Third-party projects created outside the Machine Edition environment.

The project folder

The Projects folder is divided into three subfolders.

- The My Computer folder contains local Machine Edition projects that have not been added to the Proficy Change Management Server.
- The Shared Projects folder contains projects in the shared projects directory.


Version Control

How Version Control Works

- The **Server** folder contains all projects that have been added to the Proficy Change Management Server.

💡 Want to know more? In the Help Index, look up “Creating a new project under a Change Management system”, “Adding a project to the Proficy Change Management Server”, “Checking in a project”, “Checking out a project”, and “Undoing a check out.”
Access Control is Proficy Change Management’s security tool. With Access Control, you can:

- Organize users into groups.
- Allow or disallow groups access to projects stored on the Proficy Change Management Server.
- Allow or disallow groups access to Toolchest drawers *(useful only when other Machine Edition products are installed)*
- Allow or disallow groups from performing operations in Proficy Change Management.

**HOW ACCESS CONTROL WORKS**

The Access Control folder in the Manager tab of the Navigator contains these items:

- **Users** represent individual users of Proficy Change Management Clients (not to be confused with Windows NT users). When you log on to a Proficy Change Management Server, you must identify which User you are.
- **Groups** are groups of Users. Each group is assigned a set of permissions. Users in a group inherit the group’s permissions.
- **Permissions** are security settings assigned to groups. In general, a permission allows or disallows a particular action or set of actions.

Casually, we say that a user “has” a permission if they are a member of a group for which that permission is set to True. Most permissions are True/False settings; the exceptions are documented in the online help.

Administrators cannot assign permissions to individual users. Instead, they assign permissions to groups, then add users to those groups. This lets an administrator assign permissions to an entire group of users with similar roles and responsibilities.
Access Control

How Access Control Works

Under a group node, permissions are organized based on the feature or application they are associated with. You configure the actual permissions in the Inspector. For example, if you select a group’s Manager permissions node, permissions that control access to Proficy Change Management features appear in the Inspector. By setting the appropriate permission in the Inspector, you can allow or disallow access to specific Proficy Change Management features for that group.

- For more details on specific permissions, select a permission node in the Navigator and press F1. Or, for a short description, open the Companion window and click the permission in the Inspector.

Users can be members of more than one group. If this is the case, the group permissions are combined and the user gets the most advantageous set of permissions for all groups they are a member of. For example, if you are a member of both the “Executives” and “Technicians” groups, and Executives have the Manager Edit Project List permission but the Technicians do not, you are considered to have the Edit Project List permission.

The Access Control Database

A list of users and groups is stored in the Access Control database. To make any changes to users, groups, or permission settings (including adding new users or groups), you must first check out the Access Control database. The changes you make do not take effect until the Access Control database is checked back in to the Proficy Change Management Server.

Each Proficy Change Management Server maintains its own Access Control database. If you need to work on projects from more than one Server, you must be added as a user to all of the applicable servers.

Access Control of Projects and Toolchest drawers

Access Control for projects depend on which groups are assigned to the project. The users or members of a group that are assigned to a project—and that have the Manager CheckInOut permission—can check the project in and out of the Server. Since users can edit a project only when it is checked out of the Server, this lets the administrator control who can make changes to a given project.

If you have another Machine Edition product installed, you can configure Access Control for Toolchest drawers in much the same way. That is, you assign groups to drawers, and only those groups can make changes to fxClasses within those
drawers. For details, look up “Using the Toolchest with Machine Edition” in the online help index.

**Access Control of Layouts**

Proficy Change Management’s Factory Layout feature lets you organize your projects into a web page for ease of access to users (for more information on Factory Layouts, see chapter 8). You control who has access to particular layouts by assigning groups to an individual layout. Unlike projects, however, only members of those groups can view the layout in the InfoViewer.

If a user is a member of a group assigned to a layout, that user can view it in the InfoViewer and use it to navigate to the projects they need to work with. If the user has the EditLayouts permission, they can also edit that layout.

**Security Providers**

Administrators have the option of using an external security provider (such as the Windows NT network user account list) that Change Management uses when logging users on to the network. Each Change Management user is associated with a user account from the security provider’s list. When Change Management is started, the logon dialog box does not appear—the user is assumed to be the user currently logged on the local workstation.

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**System Groups and Users**

There are two system groups and two system users that cannot be deleted. The system groups are:

- **Administrators group**: This group has every available permission and is automatically assigned to every project managed by Proficy Change Management. As the name implies, it is really only designed for system administrators.

- **Everyone group**: All users on a Server are members of the Everyone group, and have minimal permissions. By assigning a permission to the Everyone group, you can assign that permission to every user in the Access Control database.

The two system users are:

- **Administrator user**: As the name implies, the Administrator user is a member of the Administrators group. When you start Proficy Change Management for the very first time, you must log in as the Administrator.
Access Control
How Access Control Works

- **Guest user**: The Guest user can be assigned to any group and inherits that group’s permissions. The Guest user is useful for people who need temporary or limited access to the Proficy Change Management Server.

💡 **Want to know more?** In the Help Index, look up “Creating a New User”, “Working with Groups”, and “Working with Permissions”. 

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Audit Trailing

Audit Trailing is a tool designed to help you track actions performed in your automation and control system. Audit Trailing lets you:

- Add a record to the audit trail database when certain actions occur.
- Generate audit trail reports to get a history of changes and actions in Proficy Change Management.
- View the audit trail database in a compatible database application.

HOW AUDIT TRAILING WORKS

Proficy Change Management can track and record actions performed by its users. If a user performs an action and the administrator has flagged that type of action to be audited, a record is logged in the audit trail database.

You specify which actions to track by configuring the Server’s audit trail settings. Audit trail settings are located under the Audit Trail folder in the Navigator, and are grouped by feature or product type.

The settings are configured in the Inspector. If an audit trail setting is set to True, Proficy Change Management tracks and records all actions of that type. For example, if the Manager audit trail setting PasswordChange is set to True,
How Audit Trailing works

Proficy Change Management logs a record every time a user’s password is changed.

Audit trail settings for Custom Projects—including custom project modules included on the installation CD—work differently. First, Custom Project audit trail settings are integers, not discrete True/False values. (Custom Project Permissions that represent discrete values use the values 1 and 0 instead.) Second, Proficy Change Management does not use Custom Project audit trail settings directly—this is done with scripts that check audit trail settings and create audit trail records.

Audit trail settings for Custom Projects—including custom project modules included on the installation CD—work differently. First, Custom Project audit trail settings are integers, not discrete True/False values. (Custom Project Permissions that represent discrete values use the values 1 and 0 instead.) Second, Proficy Change Management does not use Custom Project audit trail settings directly—this is done with scripts that check audit trail settings and create audit trail records.

Want to know more? In the Help Index, look up “Custom Project Audit Trail Settings” and “Archiving the Audit Trail Database”.

Audit trail records are added to the Proficy Change Management Server’s audit trail database. By default, these records are stored in Microsoft Access™ format. You can use Microsoft Access (or another application capable of reading Microsoft Access databases) to view, sort, and generate custom reports on audit trail records. Though not as simple to use as the Audit Trail Report Manager, this gives you the most flexibility in searching the audit trail database.
You can find the audit trail database in two places:

- The main audit trail database file is located on the Proficy Change Management Server computer under "\"Proficy Change Management\"\FxManager\Server\Audit Database\Audit.mdb", where "\Proficy Change Management" is the Change Management installation directory.

- When in disconnected mode, audit trails are temporarily added to a file named "\Proficy Change Management\SecurWorX\ServerName.mdb" on the client computer, where "\Proficy Change Management" is the Change Management installation directory, and "ServerName" is the name of the Proficy Change Management Server computer. The next time you connect to the Proficy Change Management Server, records in this database are automatically added to Audit.mdb on the Server computer, and the local copy from the client computer is removed.

Since audit trail records are constantly being logged to the Server, the audit trail database file can get very large. It is a good idea to occasionally archive the database file to another computer to free space on the Server computer. You can simply move the database file to another computer or, if you are using the Scheduler, you can create an event that archives the database file automatically.

- It is recommended that you archive the audit trail database only when no one is connected to the Server.

For more information on using the Scheduler, see “The Scheduler” on page 51.

Alternate Audit Trail Database Types

If your network system already has an Oracle™ or Microsoft SQL Server™ database, you can save audit trail records in that database. Before doing so, you must configure special tables and users in the database and ensure that an appropriate ODBC driver is installed on the Change Management Server computer.

Audit Trail Reports

The easiest way to view records in the audit trail database is through the Audit Trail Report Manager, located under the Reports folder in the Audit Trail folder. To open the Report Manager, right-click the Audit Trail Report Manager node and choose Open.

Want to know more? In the Help Index, look up “Setting up an Oracle Audit Trail database” and “Setting up a Microsoft SQL Server Audit Trail database”.

Audit Trail Reports
Generated Audit Trail Reports can be displayed on screen and, if desired, sent to a printer.

- If you have an application that can read Microsoft Access databases, you can use it to view and sort audit trail records.

The Audit Trail Report Manager supports only Microsoft Access audit trail databases. If you are storing audit trail records in another database type (such as Oracle or Microsoft SQL Server), you must use an appropriate third-party application to view them.

Want to know more? In the Help Index, look up reports and choose “Generating reports from the Audit Trail Report Manager”.
The Scheduler is a tool designed to help you automate repetitive tasks associated with maintaining industrial projects. For example, you can automate Controller backups and logic compares.

Scheduler tasks are referred to as “events”. Events are edited in Proficy Change Management and are executed in the Scheduler Engine. The Scheduler Engine runs as a separate application outside the Machine Edition environment, though it can only be installed on the same computer as a Proficy Change Management Client.

- Only members of groups with the Manager permission Edit Event List can edit Scheduler events or configure the Scheduler. For more information on configuring users, groups, and Access Control permissions, see Chapter 4, “Access Control” on page 43.

HOW THE SCHEDULER WORKS

You configure tasks for the Scheduler by creating a list of events in Proficy Change Management. An event consists of an event script and a trigger. The trigger indicates when the event occurs, and the event script determines the actions that occur. Actions also have an associated project list, which indicates the specific projects on which the event should be run.

Events are stored on the Proficy Change Management Server in a database called the Scheduler Event List. The Scheduler Engine itself is a separate application (that is, you run the Scheduler from outside the Machine Edition environment). When you start the Scheduler Engine, it gets a copy of the scheduler event list from the Server. When the Scheduler is started for the first time, you must specify the location of the Server that contains the Scheduler Event List.

For more information, see “Running the Scheduler” on page 53.
Configuring Events

Events can be edited:
- By changing an event’s properties directly in the Inspector.
- By opening the Event Properties dialog box. To do so, right-click an event and choose Edit.

Events consist of a Trigger and an action script.
- **Event Triggers** are configured by an event’s EventTrigger (Once, Weekly, or Hourly), Date, and Time properties.
- **Event actions** are scripts written in either VBScript or JScript. The Scheduler includes predefined event scripts for common tasks.

Event Scripts

Event scripts can be written in VBScript or JScript. Proficy Change Management provides many additional script functions that you can use in scripts, including several that perform Proficy Change Management operations. Other useful script functions let you add or remove projects from the list associated with an event.

Want to know more? In the Help Index, look up “Change Management Script Function summary”.

- For more information on these scripting languages, go to msdn.microsoft.com and search for vbscript or jscript.
RUNNING THE SCHEDULER

The Scheduler Engine is run outside of the Machine Edition environment; however, Proficy Change Management Client must still be installed on the same computer. The Scheduler connects to the Change Management Server to get the Scheduler event list, so the Scheduler computer must have access to the Server computer over the network.

NOTE: Normally, the Scheduler operates in the background. To work with the Scheduler directly, right-click on the Windows Taskbar, point to Scheduler and choose Start.

Some things to keep in mind while running the Scheduler:

- A clock appears in the Windows Taskbar to indicate that the Scheduler is active. The appearance of the icon indicates the current status of the Scheduler. A red clock indicates that the Scheduler is stopped—that is, even though the Scheduler Engine application is running, the Scheduler is not checking for triggers or executing events.

- If the Windows screen saver on the local computer is configured with password protection, Scheduler scripts will stop working. If you need password protection for a screen saver on a computer running the Scheduler, use the Machine Edition Screen Saver. For more information, look up “Machine Edition Screen Saver” in the online help index.

If you lose the Start menu’s shortcut for the Scheduler Engine, the Scheduler program file (“SchedulerEngine.exe”) is found in the “fxManager\Client\” subdirectory under the location where Proficy Change Management was installed.
Starting the Scheduler

When you set up a list of events in Proficy Change Management, you can execute them by running the Scheduler Engine.

If you want the Scheduler application to run automatically when Windows starts, copy the Scheduler shortcut to your Windows Startup group.

- If you want the Scheduler to automatically start executing events when it begins running, set its AutoStart property to True in Proficy Change Management. This also ensures that the Scheduler restarts automatically should a power failure occur.

The first time you start the Scheduler Engine, you must select a Proficy Change Management Server. The Scheduler remembers the Server you last connected to and automatically connects to that Server the next time you start the Scheduler.

If the Scheduler can’t log in to the selected Server, check to see if the Proficy Change Management Server is installed on that computer. In particular, check the following:

- Ensure that the Proficy Change Management Server computer is running.
- Ensure that the Proficy Change Management Server computer has SourceSafe installed.

You can perform most actions through the right-click menu of the Scheduler taskbar icon. To perform more advanced actions, right-click the Scheduler icon in the Windows Taskbar and select View Scheduler. From there, you can view a list of events, execute specific events, log on to the Server, and perform several other Scheduler Engine actions.

- Some operations require you to be logged on to Windows as a specific user (that is, as someone other than “Guest”).
- Other operations require you to first log on to the Change Management Server from the Scheduler Engine. You must be a member of a Group with the Manager permission Edit Event List to log on to the Scheduler.
- For more information on specific Scheduler operations, see the Scheduler Engine’s online help.
Custom Project Support

Proficy Change Management provides built-in support for projects created with several different applications, such as Waltz®, Process Window, and native Change Management applications. If you have another application that you want Proficy Change Management to manage for you, you can add the application as a custom product type.

This chapter describes how to set up support for custom (or third party) projects in Proficy Change Management.

Several pre-designed custom product modules are available with Proficy Change Management. You can select individual modules in the “Support Product Modules” item under the “Manager Client” item when installing Proficy Change Management from the CD. Otherwise, you can use the Add Custom Product Type Wizard to create a basic support module for a new third party application.

Normally, it is the system administrator or a project manager who adds or reconfigures a custom product type to Proficy Change Management. Configuration files for different custom product types can also be added to the Proficy Change Management Server; when users log on to the Server, these product types are automatically copied to their local computers.
Custom Project Support
How Custom Project Support Works

HOW CUSTOM PROJECT SUPPORT WORKS

Once support for a custom product type has been set up in Proficy Change Management, custom projects appear under the Projects folder in the Navigator. Custom projects are located under the Server folder, similar to other project types.

Custom project nodes appear in two places in the Navigator:

- **Custom projects** themselves appear under the Server folder and are organized into different Project folders for each custom product type. Both the Custom Projects and Projects folders often have properties specific to the Product Type.

- **Settings** for each custom product type appear under the Custom Project Settings folder. The Custom Project Settings node represents the configuration and script files that define the characteristics and behaviors of the custom product type. A set of files and scripts for a single product type is often referred to as a module. All custom product type modules installed on your system appear in the Custom Project Settings folder.

You must check out the Custom Project Settings node to make changes to the properties of a project in the Projects folder.
Custom Project Support
How Custom Project Support Works

If you are not responsible for adding or setting up support for custom product types, you will not need to look in the Settings folders at all.

You can set up the following Proficy Change Management features for custom projects:

- **Version Control**: You can store custom projects on the Proficy Change Management Server, checking them in and out and so on, just like any other product type.

- **Access Control**: The custom product type can be set up such that certain permissions are required to access and use its projects.

- **Audit Trails**: The custom product type can be configured to create audit trail records. These records can then be viewed along with other audit trail records, depending on the selected audit trail database format.

- **User-created Help**: You can specify special help topics for each custom product type, to be displayed in the InfoViewer or Companion windows. In addition, you can set up Companion help for custom project permissions, audit trail settings, and arguments.

- **Right-click menu commands**: You can specify special behavior for standard Project and Projects folder right-click commands (such as “Check In” or “Open”). In addition, you can add special commands specific to a particular Custom Product Type.

**Custom Product Type Files**

Configuration Files for custom product types are stored on the Proficy Change Management Server. When users log on to the Server, any setting files or scripts for product types added to the Server are automatically copied to their local computer. For more information, see “Managing Custom Product Types” on page 64, or look up Custom Project Settings Folder in the online help index.

On the local (client) computer, all configuration files relating to custom product types are stored in the “SecurWORX\CustomProjects” directory under the
Custom Project Support

How Custom Project Support Works

Change Management installation directory. The directory structure looks something like this:

![Custom Project Directory Structure]

**Custom Product Type directory** Each custom product type has its own subdirectory with the name of that custom project. For example, if you were managing Microsoft Word™ documents with Proficy Change Management, you might have a directory named ".\Proficy Change Management\SecurWORX\CustomProjects\Microsoft Word”.

Each product type directory contains the following:

- **A Project Type Settings file** ("Settings.INI"): Settings in the Settings.INI file determine the location of the custom product type’s application; where its projects are stored; the properties for its custom projects and Projects folder; the names of its arguments; its right-click menu options; and context-sensitive help for the projects, project types, and arguments.

  ![Want to know more? In the Help Index, look up custom and choose "Custom Project Settings File".]

- **A “Scripts” subdirectory**: This directory contains all menu scripts for the project type. These scripts implement commands found on the right-click menus of the custom project type and its projects.

  ![Optional. A “Templates” subdirectory: This directory contains project templates (in .ZIP files) for the project type. These templates can be used by a menu script that creates new projects.]

- **(Optional.) A “Templates” subdirectory**: This directory contains project templates (in .ZIP files) for the project type. These templates can be used by a menu script that creates new projects.

**Startup Files directory** The “Startup Files” subdirectory contains the following:

- A global settings file for custom project types, called **GlobalSettings.INI**. This file contains settings pertinent to all custom project types added to the

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Custom Project Support
How Custom Project Support Works

Change Management system. Settings in GlobalSettings.INI determine the
names of custom project permissions and context-sensitive help for
permissions and audit trail settings.

- **Startup scripts** for controlling how and where custom project type
  configuration files are retrieved from the Change Management Server.
  Startup scripts (which must be VBScript files) retrieve custom product types
  from the Server when a user logs on to Change Management. The system
  administrator can specify different Startup scripts for different users or
  computers.

  The main Startup script is named “Startup.vb” and should not be modified.
  Rather, if you have script actions you want performed during the startup,
  create a new script named “UserName.vb” (for a specific user),
  “ComputerName.vb” (for a specific computer), or “CustomStartup.vb”. Since
  these scripts are executed while Change Management builds the project tree,
  function calls in these scripts cannot perform operations on specific,
  individual projects, or project types. Rather, they should enable or disable
  installed project types as needed.

  You can also add a third type of startup script, named “PostStartup.vb”. If a
  PostStartup.vb script exists, it is executed after the project tree is built. This
  means function calls in PostStartup.vb can perform operations on specific
  projects and product types.

  The two kinds of .INI files (“Settings.INI” and “GlobalSettings.INI”) use a
  standard Windows Initialization file format. Related settings are grouped into
  sections. Section headings are enclosed in square brackets (“[” and ”]”). Each
  setting is written in the format:

  `<Setting Name>=<Setting Value>`

  Where `<Setting Name>` is the name of the setting and `<Setting Value>` is the
  value assigned to that setting.

  **Want to know more about the GlobalSettings.ini file?** In the Help index, look up global and
  choose “Custom Project Global Settings File”.

  **Want to know more about the Startup Files directory?** In the Help Index, look up startup
  and choose “Custom Project Startup Files Folder”.

**Script Library directory**

The custom projects “Script Library” subdirectory contains scripts that are used
by several product types. If you need to update the functionality of a particular
script, it only has to be changed in one place. You can run a Script Library script
from another custom project script with the fxIncludeGlobalScript function.
Master scripts

Scripts in “Master” subdirectories let you provide default functionality for a custom project script, allowing you to override specific scripts on a site-by-site basis. Master scripts are used by custom product modules included with the Proficy Change Management installation CD. Nearly all subdirectories that contain scripts can have a Master subdirectory.

Master scripts are used whenever Proficy Change Management needs to access a script from a folder with a Master subdirectory, such as scripts used to implement commands from custom project right-click menus. Master scripts themselves should not be edited or modified. Instead, you should override a specific Master script by including a script with the same name in the Master directory’s parent directory.

Master scripts work as follows:

- In general, when looking for a script with a certain name, Proficy Change Management first looks in the expected directory. If a script with the needed name exists in that directory, it runs that copy of the script. The Master copy is ignored.

- Otherwise, Change Management looks for the required script in the appropriate “Master” subdirectory. If the named script exists in the Master directory, it runs that script instead.

Directories with this functionality are the Script Library directory, the Startup Files directory, and each project type’s Scripts directory. In general, Master scripts themselves should not be edited or modified.

Want to know more? In the Help Index, look up sample and choose “Master script directories for custom projects”.

Menu Script precedence

The directory structure for script files lets an administrator create generic scripts for a Change Management system, overriding specific scripts on a site-by-site basis. When Change Management needs to invoke a menu script, it looks for a script with the appropriate name in the following locations, in this order:

1. The “Scripts” subdirectory under the custom project type’s settings directory.
2. The “Scripts\Master” subdirectory under the custom project type’s settings directory.
3. The “Scripts” subdirectory under the “Script Library” directory.
4. The “Scripts\Master” subdirectory under the “Script Library” directory.

Change Management stops as soon as it finds a script with the required name. For example, if a script with the name “Compare.vb” is needed and one is found...
in the “Scripts\Master” subdirectory for the custom project type, any scripts named “Compare.vb” in the Script Library directory are ignored.

**Custom Project Access Control and Audit Trail settings**

Proficy Change Management provides one master set of user-defined Access Control permissions and Audit Trail settings for all custom project types. Custom product types draw from a single, common list of Permissions and Audit Trail settings. Proficy Change Management does not use these settings automatically. Instead, it is up to the Custom Project Implementor to:

- Decide which permissions and audit trail settings apply to which custom product types;
- Set up the menu scripts so they check the appropriate permissions before performing an action; and
- Set up the menu scripts to check the audit trail settings and, if the setting is high enough, add a record to the Audit Trail database.

Many script functions are available to help implement these tasks. Names for custom project permissions are specified in the [Permissions] section of GlobalSettings.INI.

Regardless of the customized scripts and permissions used, Proficy Change Management always enforces the “standard” Manager permissions. For example, you always need the Manager CheckInOut permission to check custom projects in and out of the Server.

**User-defined Custom Project Help**

You can create your own context-sensitive help for the following items:

- Custom projects (Companion and InfoViewer help)
- Custom project types (Companion and InfoViewer help)
- Arguments (properties) of custom product type “Projects” folders (Companion help)
- Custom Project permissions (Companion help)
- Custom project audit trail settings (Companion help)
Custom Project Support

How Custom Project Support Works

InfoViewer help is displayed in the InfoViewer when you select an item and press F1. Companion help appears in the Companion when you select the item. Typically, Companion help is quite short; that is, a quick summary of what the item is and what it does. InfoViewer help describes the item in greater detail.

When Proficy Change Management needs to find a custom help topic, it looks for a URL in the Settings.INI or GlobalSettings.INI file. If the appropriate settings are left blank, Change Management displays default help for the item; otherwise, it opens the document specified by the URL.

- Help URLs for a custom product type’s Projects folder and Project nodes are specified in the [Help] section of the project type’s Settings.INI file.
- Help URLs for properties of a custom product type’s Projects folder and Project nodes are specified in the [ArgumentsHelp] and [CustomPropertiesHelp] sections, respectively.
- Help URLs for custom project permissions and audit trail settings for custom product types are specified in the [PermissionsHelp] and [AuditHelp] sections of the GlobalSettings.INI file, respectively.

URL stands for “Universal Resource Locator”. This can be a document’s file name (with the drive and path, if necessary) or an HTTP web address.

Scripts for Custom Project right-click menus

When you right-click a custom product type’s Projects folder or Project node in the Navigator, a shortcut menu appears. The commands in these menus are based on lists in the project type’s Settings.INI file.

Menu commands are implemented with scripts written in VBScript. The Settings.INI file specifies two sets of scripts for each menu command:

- First, Proficy Change Management runs the UI scripts to see if the menu command should be disabled (dimmed). If the UI script fails—or if it calls the fxDisableMenuItem function—the appropriate command is dimmed and the user cannot select it. UI Scripts are specified in the [ProjectTypeMenuUI] and [ProjectMenuUI] sections.
- Second, Proficy Change Management runs the Action scripts to perform the actual function of the menu command. The action scripts for an “Open” command opens the selected project; the action scripts for a “New” command creates a new project of that product type, and so on. Action scripts are specified in the [ProjectTypeMenu] and [ProjectMenu] sections.
You can specify multiple scripts for each menu entry by separating their names with semicolons. For example, if you specify two scripts as UI scripts for the “Open” command, both scripts must complete successfully before Proficy Change Management enables the Open command.

If the name of a menu item (as set in the Settings.INI file) fits any of the basic menu actions, Proficy Change Management performs some additional checks before enabling the command. These checks are the same as those it performs for its built-in project types and are performed before running the UI script. For example, if a menu command is named “Checkout”, Proficy Change Management automatically checks to see if the current user is connected to the Server, is assigned to the project, and has the CheckInOut permission.

- The Basic Menu Actions are: Add, Checkin, Checkout, Delete Local Copy, Destroy, Get Latest Version, Label, New, and Undo Check Out.

All menu scripts must be written in VBScript format. Proficy Change Management supplies many additional script functions for use with custom projects. These functions perform operations like checking projects in and out of the Server, retrieving the values of permissions for the current user, and so on.

A complete list of available script functions can be found in the following places in the online help:

- For an alphabetical list of script functions, in the InfoView tab of the Navigator, under the Proficy Change Management book, look in Script Functions A to Z.
- For lists of script functions grouped by purpose or type, in the InfoView tab of the Navigator, under the Proficy Change Management book, look in Script Functions by Category.

Most script functions can also be used with custom event scripts in the Scheduler. For more details, see “Event Scripts” on page 52.
MANAGING CUSTOM PRODUCT TYPES

The Custom Project Settings folder lets you easily manage your custom product type files.

- You can check configuration files for custom product types in and out of the Server; and
- You can automatically update configuration files for a custom product type on all Proficy Change Management Client computers connected to the Proficy Change Management Server.

Within the Custom Project Settings folders are the following:

- **Custom Project Settings** nodes, which represent setting files for the custom product types currently available on the local computer. If the custom product type exists on the local computer but not on the Server, it is flagged with an "L", as in "L".
- **Startup Files** node, which represents Startup scripts and the GlobalSettings.INI file for custom project types.

Before you can edit setting files or scripts for a non-local custom product type, you must check out the appropriate Settings from the Server. Similarly, to edit Startup scripts or the GlobalSettings.INI file, you must check out the Startup Files from the Server.

You can add a local custom product type to the Server by checking in its settings. If you check in a custom product type that does not already exist on the Server, it becomes a Server custom product type.

**Want to know more?** In the Help Index, look up global and choose “Custom Project Global Settings File”, “Sample GlobalSettings.INI file”, and “How Proficy Change Management Handles Custom Product Types”.

Checking out a Custom Product Type from the Server

You can only check out custom project settings (or Custom Project Startup Files) if you are logged on and connected to the Proficy Change Management Server and you have the Manager Edit Custom Settings permission.

When a custom product type is checked out, its configuration files on your computer are made writable (except for master scripts, which you should...
override rather than edit). After making changes, you can check the custom product type back in to the Server.

- Files for a product type are located in the “...\[PCM]\SecurWORX\CustomProjects\[ProductType]” directory (where “[PCM]” is the Proficy Change Management installation directory and “[ProductType]” is the name of the custom product type).
- Custom Project Startup files are located in the “...\Proficy Change Management\SecurWORX\CustomProjects\Startup Files” directory.
- Script Library files are located in the “...\Proficy Change Management\SecurWORX\CustomProjects\Script Library” directory.

**Want to know more?** In the Help Index, look up “Configuring Custom Product Types”.

### Checking in or adding a Custom Product Type to the Server

You can only check in a custom product type (or Custom Project Startup Files) if you are logged on and connected to the Proficy Change Management Server and either the particular settings folder checked out on the local computer, or the settings folder is for a local custom product type that does not yet exist on the Server.

When you check settings back into the Server, all the changes you made on the local computer are copied to the Server. The configuration files on the local computer are also marked as read-only.

To check in the product type without updating the changes you made, right-click the product type’s Settings folder and select **Undo Checkout**.

### Opening a Custom Product Type’s settings directory in Windows Explorer

Windows Explorer opens to the “...\Proficy Change Management\SecurWORX\CustomProjects\ProductType” directory, where “...\Proficy Change Management” is the Proficy Change Management installation directory and “ProductType” is the name of the custom product type. All settings files for the product type are stored in this directory. (Custom product modules included with the Proficy Change Management installation CD will also include a “Master” subdirectory, whose script should not be edited.)

You can only open the settings directory (or the Startup Files directory) if you have those settings checked out or if it is a local custom product type.
**Custom Project Support**
*The Add Custom Product Type Wizard*

**Copying (cloning) a custom Project Type**

You can only clone a custom product type if you have the Edit Custom Settings Manager permission.

The name of the custom product type cannot be the same as an existing one. Custom product type names can include only the characters 0 through 9, A through Z, “-” (hyphen), and “_” (underscore). The first character must be a letter and names are not case-sensitive. The maximum number of characters is 18.

When you clone a custom product type, the new version is created as a local custom product type. If you want to make it available to other users, you must add it to the Server by checking it in.

If you ever want to get rid of a custom product type, right-click its Settings folder and choose Destroy.

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**THE ADD CUSTOM PRODUCT TYPE WIZARD**

The Custom Product Type Module wizard lets you easily create a Change Management support module for a third party product. A module contains scripts and configuration files that let you work with projects of a specific product under a Change Management system, using its Version Control, Access Control, and Audit Trail features.

Several preconfigured modules are available on the Proficy Change Management installation CD. Before creating a new Product Type Module, you may want to see if an appropriate module already exists.

*Want to know more?* In the Help Index, look up “Custom Product Type Module Wizard”.

**Universal Directory Compare event support**

Projects of the new product type can be used with the Universal Directory Compare event in the Scheduler. This event lets you schedule regular comparisons of projects, generating reports that list a project’s new, deleted, and changed files. The product type’s Projects folder’s Use Master and New
Version on Miscompare properties configure the general behavior of the Scheduler event.

Want to know more? In the Help Index, look up “Universal Directory Compare (Scheduler script)”.
Custom Project Support
The Add Custom Product Type Wizard
Factory Layouts allows you to organize your projects to fit your company’s structure as opposed to how the Navigator organizes projects. This results in easier navigation to your projects. For example, you may want to layout projects based on the structure of a factory, a plant’s process, or any other way that makes sense to users who access projects through Proficy Change Management. Engineers, technicians, and other users can use layouts to quickly get to the project they need to work with.

- From the layout user’s point of view, Factory Layouts are a series of HTML pages displayed in the InfoViewer. Users click on hypertext links to navigate to the project they want to work with. When the proper project is found, users can perform the same Proficy Change Management operations on the project as those from the Navigator—all the right-click menu commands for the project can be made available from the InfoViewer.

- From the layout developer or administrator’s point of view, a layout’s pages are organized in the Navigator. The administrator also writes HTML templates for each layout page. When complete, the layout is published to a shared directory. This tells Proficy Change Management to generate the layout’s finished files, based on the properties of the layout, its pages, and how the pages are organized in the Navigator.
Factory Layouts

Using Layouts

Using Layouts

In the Navigator, all Layouts appear in the Manager tab under the Factory Layouts folder. A layout's pages and the groups assigned to the layout are organized under individual Layout folders. Users access layouts from these folders.

When you want to use a layout to navigate to a project, right-click the desired layout page and choose Open. You may have to log on connected to a Proficy Change Management Server first to get the latest available layouts.

You can only see layouts to which groups have been assigned that have you as a member. Other layouts do not appear.

The Administrators group is automatically assigned to every layout. For example, if a manager assigns only the Sector1 group to the BottlingArea layout, only users in the Sector1 and Administrators groups will see the BottlingArea layout in the Navigator.

When opened, a layout's pages appear in the InfoViewer as a series of web pages. You can use these web pages to navigate to the project you want to work on. After navigating to the desired project, you can perform Proficy Change Management actions on the project using links in the InfoViewer. Typically, most actions that can be performed on a project from the Navigator can also be done through a layout page, but this depends on the layout's creator.

Tips for using factory layouts:

- You can set Machine Edition's default home page to the currently displayed page in the InfoViewer by clicking . This can be any page or URL, including a layout page. For more information, see “Getting Help” on page 32.

- To hide or minimize other Machine Edition tool windows (to make it easier to view a layout page), click the tool buttons in the Tools toolbar. For more information, see “Accessing the Right Tool” on page 34.
HOW LAYOUTS WORK

(This section is intended for administrators and other users who need to create layouts. If you just want to use layouts to get to projects you need to work on, see “Using Layouts” on page 70.)

Factory Layout files exist in two places:

- The source and configuration files for the layout are stored on the Proficy Change Management Server. You check these files in and out of the Server just like a project.
- A finished layout is published to a directory on the Server computer, which must be shared to other computers as “fxPublish”. Publishing a layout creates a complete web site, accessible through the InfoViewer. The published files consist of a series of HTML and XML files, plus any image or other supplemental files used by the layout.

The fxPublish directory

Though the source layout files are stored in a Server database, the final web pages are accessed through a shared directory on the Server computer. Before you can publish layouts, you or the system administrator must set up this shared directory. (Shared directories are simply directories on a local computer made available to other computers on the network.) This directory must be set up as follows:

- The directory must reside on the same computer running the Proficy Change Management Server.
- The directory must be shared with the name “fxPublish”.
- All users of Proficy Change Management who will edit Factory Layouts must have “Full Control” network access permissions. That is, they must have read/write capabilities to all files in fxPublish, and must be able to create and delete subdirectories of fxPublish.
- If you are not using a web server (see below), all users of Proficy Change Management who will open Factory Layouts in the InfoViewer must have “Read” network access permissions. See your network administrator for assistance.
Using a Web Server

By default, the InfoViewer accesses the fxPublish directory directly. This means that a Server’s fxPublish directory must be shared to all Proficy Change Management users on the network who connect to that Server. If security is a concern, you can get Proficy Change Management to acquire the layout files from a web server on your network instead. Proficy Change Management Clients can connect to that web server to display a previously-created factory layout.

Even when using a web server, Proficy Change Management uses the fxPublish shared directory to publish layouts. When developing a factory layout, you must still give factory layout developers full read/write access to the shared fxPublish directory.

To use a web server to distribute the final layout files, you must do the following:

- Set up the web server so that a specific HTTP address resolves to the fxPublish directory. For more information, see the documentation for your web server.
- In the Inspector, set the layout’s Use a Webserver property to True.
- In the Inspector, set the layout’s HTML Location property to that HTTP address.

Backing up layouts

You can back up your layouts or transfer them to a different Proficy Change Management system with the Export and Import commands. Proficy Change Management saves an exported layout in a file with a .LAY file name extension. Exported layouts include everything in its supplemental files directory.

It is recommended that you back up your layouts before performing major operations on the Change Management Server, such as upgrading the Server or moving the Server to a different computer.

The Proficy Change Management CD contains a sample layout, exported as “Sample.LAY”. This layout contains several HTML page templates that can be adapted for your own layouts.
CREATING LAYOUTS

(This section is designed for administrators and other users who need to create layouts. If you just want to use layouts to get to projects you need to work on, see “Using Layouts” on page 70.)

You can create a new layout only if you are:

■ connected to the Proficy Change Management Server, and
■ a member of the Administrators group.

A new layout has only the Administrator group assigned to it. If you want other groups to have access to the layout (both for editing and viewing), you must add the desired groups to the layout.

A layout can be edited by users who are not members of the Administrator group; however, these users must have the Edit Layouts Manager permission and need to be a member of a group assigned to that layout.

After a layout has been created, you can edit it.

When you need to edit a layout, you first check it out from the Proficy Change Management Server. You can then add or delete pages, edit page templates, preview and test pages, and add or edit files to be included with the layout’s web pages.

When the changes are complete and the layout is ready to be used by its target users (that is, users who use the layout to navigate through projects on your system), you publish the layout. Publishing creates the final layout files in a shared directory on the Proficy Change Management Server. These files comprise a web site of HTML (and XML) pages based on the page nodes under the Layout’s Pages folder.

Before a factory layout can be published, the system administrator must share this directory as “fxPublish”. For more details, see “The fxPublish directory” on page 71.

Whether or not the layout is published, when the user is finished editing the layout, he or she checks it back into the Proficy Change Management Server.

Want to know more? In the Help Index, look up layouts and choose “Creating and Editing Layouts: an Overview”.
Supplemental Files directory

Each layout has a Supplemental Files directory, whose fixed location on the local computer is shown as its Supplemental Files property. Any files in this directory are checked in and out of the Server with the rest of the layout and included with the final published layout files.

Files you must place in this directory include:

- Any image files referenced by the layout pages.
- The image file with the company's logo, specified by the Company Logo property.
- Any image files specified by the Background Image properties of the layout's pages.
- All HTML templates for the layout's pages, specified by the pages' Template File properties.
- Any HTML files specified by a layout's Header HTML File or Footer HTML File properties.

You can copy files to the Supplemental Files directory with Windows Explorer. To open a Windows Explorer window at the Supplemental Files directory, select the Supplemental Files property in the Inspector and click .
Creating Factory Layouts

1. Check out a layout from the Proficy Change Management Server.

2. Make changes to the layout on the local computer.

3. Publish the layout to the shared directory (fxPublish) on the Server for other users to access.

4. Check the layout back in to the Proficy Change Management Server so others are able to make changes when necessary.

Creating Factory Layouts
How Change Management generates the published layout files

When creating layouts, it helps to understand the steps Proficy Change Management performs when a layout is published. This information is especially useful when creating HTML page templates for layout pages (see page 78).

When a layout is published, Proficy Change Management creates several files in a subdirectory under the fxPublish directory (or, if a preview is being generated, on the local computer).

- It copies all files from the directory specified by the layout's Supplemental Files Directory property.
- It creates a file called “fxLayout.XML”, containing an XML object called FXLAYOUT. This object contains information about the layout in general, including the values of many of its properties.
- For each page in the layout, it creates a copy of the page’s HTML template (specified by the page’s Template File property) with a filename based on the layout page node. So, for a page node called “MyPage”, it creates a copy of the page template as “MyPage.HTM”.
- Similarly, for each page in the layout, it creates an XML file with a filename based on the layout page node (that is, the file has an extension of “.XML”). For example, for a page node called “MyPage”, Proficy Change Management creates an XML file called “MyPage.XML”. This XML file contains an XML object called FXPAGE. This object contains information about the page, including many of its properties.

All files are created in the same directory, regardless of the “tree” configuration of the layout’s pages. For example, a layout called “Packing_A” has three pages, “Sector1”, “Belts”, and “Glue_Gun”, with “Belts” and “Glue_Gun” children of
“Sector1”. The following diagram illustrates the files Proficy Change Management creates for the Packing_A factory layout:

Proficy Change Management “remembers” the organization of the page tree in each FXPAGE object's <CHILDREN> and <PARENT> tags.

Proficy Change Management also copies the files in Packing_A's Supplemental Files directory.

Want to know more? In the Help Index, look up layouts and choose “Factory Layout XML Objects and Tags”.

Checking out Layouts from the Server

You can check out layouts only if you:

- Are connected to the Proficy Change Management Server,
- Are a member of a group assigned to the Layout, and
- Have the Edit Layouts Manager permission.

Want to know more? In the Help Index, look up “Checking out layouts from the Server”.

Generated Factory Layout files
Publishing Layouts on the Server

You can publish a layout only if:

- You have the Manager Edit Layouts permission.
- You have the layout checked out on the local computer.
- The local computer (or the user logged into the local computer) has read/write access to the fxPublish directory (see page 71).
- Proficy Change Management generates files for the final website for the layout and places them in the fxPublish directory. Users can now open the layout in the InfoViewer.

CREATING LAYOUT PAGE TEMPLATES IN HTML

(This section is intended for administrators and other users who need to create layouts. If you just want to use layouts to get to projects you need to work on, see “Using Layouts” on page 70.)

When Proficy Change Management publishes a factory layout to the Proficy Change Management Server, it creates HTML pages (.HTM files) based on a generic HTML page template. You specify which template to use in the page’s Template File property.

An HTML template for a page should contain VBScript routines that access the XML files created when the layout is published. This makes the published HTML pages “dynamic”—what gets displayed in the InfoViewer is based on the contents of the page’s associated XML file.

You can create page templates in any standard text or HTML editor. These page templates must be stored in the directory specified by the layout’s Supplemental Files property. Any graphic or other files used by the HTML page must also be placed in this directory.

- When you install Proficy Change Management, sample page templates are included in a sample factory layout. The sample layout is stored in the .LAY file called "...\Proficy Machine"
Edition\SecurWORX\Samples\Layouts\Generic.LAY”, where “...\Proficy Machine Edition” is the Proficy Change Management installation directory. To use this layout (or the files that make up this layout), you must import the Generic.LAY layout into Proficy Change Management. For more information, see “Backing up layouts” on page 72.

Performing Change Management actions from layout pages

To let users perform actions on projects from layouts (such as “check out” or “open”), you do the following.

- Somewhere in the HTML document (preferably close to the beginning), include the fxLinkWizard object. This ActiveX object contains several script functions (or “methods”) that perform various actions in the Proficy Change Management environment.

- Set up a script tag that performs the desired operations when the user clicks on the appropriate hypertext link.

For a list of the functions and commands supplied with the fxLinkWizard object, look up “fxLinkWizard Script Functions” in the online help.

Generalizing page templates with XML

In a factory layout, each layout page uses an HTML page template, specified by the page’s Template File property. When Proficy Change Management publishes each page, it creates an XML file and a copy of the HTML template file, both named after the layout page node. In addition, Proficy Change Management creates a single XML file for the layout itself (called “fxLayout.XML”).

For more details on layout file generation, see “How Change Management generates the published layout files” on page 76.

The XML files contain values of layout and page node properties as appropriate, stored as XML objects. By acquiring information from the appropriately-named XML objects, you can refer to names and data specific to that page or layout.

For example, you have 10 pages in your layout and you want to display a different title at the top of each page. Without using XML you’d have to write 10 different page templates. However, pages have a Title property, the value of which (when published) is stored in its FXPAGE object as a <TITLE> tag. To retrieve a page’s title, you would:
Factory Layouts
Creating Layout Page Templates in HTML

- Determine the name of the page's associated XML file. For a given page, the XML file name will be the same as the current HTML file name, with an "XML" file name extension.
- From the page's associated XML file, extract the value of its "<TITLE>" tag.
- Then, instead of displaying specific text at the top of the page, you would display the value of the <TITLE> tag.

Within an HTML page, one way to acquire data from XML objects is through VBScripts. For more information on VBScript and XML, search for “VBScript” and “XML” on Microsoft’s web site at www.microsoft.com.

- For sample VBscript functions that use a layout's XML objects, look up HTML Script Examples for Page Templates in the online Help.
- For a list of information stored in each XML object, look up Factory Layout XML Objects and Tags in the online Help.

Creating page templates

Here are some things to keep in mind when writing HTML page template files:

- When Proficy Change Management publishes the layout, the template is simply copied to the published directory with a name based on the layout page node. If you refer to a specific project or set of projects in this HTML file, those references will appear in all pages that use that template.

  To circumvent this, instead of referring to specific projects in your HTML file, first set the page's **Project Name** and **Project Type** properties to the project you want this topic to refer to. Then, in the template’s HTML code, use the values of the <PROJECT_NAME> and <PROJECT_TYPE> tags from the page’s XML file. For more details, see “Generalizing page templates with XML” on page 79.

- To perform Proficy Change Management operations from a page displayed in the InfoViewer (like checking projects in and out of the Proficy Change Management Server), use fxLinkWizard script functions within a <SCRIPT> tag. For more information, see *Using the fxLinkWizard ActiveX Object* in the online help.
The Proficy Change Management Thin Client is a powerful new way for you to access your files and projects stored on the Change Management Server using a thin client application. The Change Management Thin Client allows you to connect to your server and perform the same tasks, such as check in, check out, getting the latest version, deleting, and so on.

Similar to the Change Management Thick Client, one or more thin clients connect to the server over a network to acquire settings or request project files. All projects, settings, and other files that can be modified are stored in the database stored on the Change Management Server.

The Thin Client includes the following features:

- Administrative Console
- Expansion Modules
- Scheduler and Schedule Editor
**Administrative Console**

The Administrative Console is a collection of components that allow you to manage your project files stored on the Change Management Server. The Administrative Console is made up of the following components:

- **Upgrade Resources** - used to upgrade either a single product file or all supported product files on the Change Management Server.

- **Edit Node Tree** - used to manage the nodes in the Thin Client.

- **Products** - used to add, delete, or modify products, and access product-based scripting.

- **Debug Panel** - used to manage logging levels and collect diagnostic information. When you collect diagnostic information an XML log file is automatically created. You can send this log file to Technical Support to help troubleshoot any problems you may have.

- **Connect/Disconnect** - used to connect to or disconnect from your Change Management Server at any time. This is the recommended method for connecting to and disconnecting from the server.

**IMPORTANT:** We do not recommend using the X (Close) button to close the browser. Using the X button can result in the Change Management session remaining open. In addition, it is possible that the browser will shut down before Change Management can clean up and exit properly.

If the Change Management Thin Client browser is closed repeatedly within a short period of time, multiple sessions and licenses may continue to run. As a result, the total number of licenses available may be consumed. In this case, no additional Thin Client sessions will be able to run until the multiple sessions and corresponding licenses begin to time out.
**Expansion Modules**

The Proficy Change Management Thin Client provides expansion modules for some of the most common products used with Proficy Change Management. These products are:

- Siemens S7
- Rockwell RSLogix5/500/5000
- Modicon ProWORX32
- Machine Edition

Expansion modules allow you to access projects created and maintained in the third party software and that are stored in the Change Management Server.

**Scheduler and Schedule Editor**

The Scheduler is a task execution (event) engine that performs events that you define in the Scheduler Editor.

You can choose to configure the Scheduler to launch at startup when you install the Thin Client or you can configure automatic startup at a later time.

The first time you launch the Scheduler, you define the Change Management Server to connect to. After you have successfully connected to the server, the Scheduler will automatically connect to that server each time it is launched. If you need to change to a different server, you can do so at any time while you are using the Scheduler.

You can log on to the Scheduler only if you have the Edit Event List permission, as configured in Access Control on the Change Management Thick Client. After you have logged in, you can start or stop the scheduler, run a manual event, refresh the events, or configure subscribed groups. Before you can run an event, however, you must subscribe to a group or groups that the event belongs to.

The Scheduler provides a Feedback Zone that allows you to view scheduler and/or script information. You can choose to save this information to a file and clear the Feedback Zone or you can clear the Feedback Zone without saving the information.

The Scheduler also provides a Debug Panel where you can configure settings such as logging levels, debug logging levels, and the number of lines to display in the Feedback Zone.

It is important to note that only one event can run at any given time. For example, if you run a manual event, the Scheduler will wait until that event finishes before running a scheduled event.
The Schedule Editor is a standalone tool that enables you to create, edit, and delete events and event groups.

An event is a single, user-defined task associated with your projects. An event executes at a preset date and time defined by you. Examples of events include automated Machine Edition or Controller backups and project compares. An event can belong to any number of event groups, including zero.

An event group can contain zero or many events. An event group defines a channel that the Scheduler can subscribe to.

Events and event groups are stored on the Change Management Server and are executed by the Scheduler. The Scheduler runs all events in an event group if the Scheduler subscribes to that event group.
Change Management and iFIX

If you develop iFIX pictures or projects, you can use Proficy Change Management within iFIX to help you manage your iFIX project files, and track changes to these files.

This chapter describes how to use Change Management features in the iFIX WorkSpace and includes the following sections:

- Introduction
- Quick Tour: Using Change Management Features in iFIX
- Quick Start: Configuring iFIX with Integrated Change Management

For more information on using Change Management outside of iFIX, refer to the Proficy Change Management online help.
INTRODUCTION

Version controlled files provide fast recovery and reduce the cost and risk of downtime. The Proficy Change Management add-on for the iFIX product provides version control for your iFIX project files. Change Management with Proficy Machine Edition also provides audit trails for tracking changes, security for preventing unauthorized changes, and scheduled backups to ensure you always have the latest files.

If you purchase the Change Management feature for iFIX, Change Management is integrated into your iFIX development environment. To access Change Management functions in the iFIX WorkSpace environment, you use the right-click menu on the WorkSpace system tree.

NOTE: Only one user at a time can check out a file.

Features

When you use Proficy Change Management with iFIX, you can do the following:

- Manage all iFIX project files, including configuration files, FIX Desktop, and non-iFIX project files (such as .OCXs, .DLLs, and .EXE files) from the iFIX WorkSpace.
- Use all Change Management features from the right-click menu from the iFIX WorkSpace tree.
- Use the Proficy Change Management Client to run scheduled backups of your iFIX project files and report back the changes.
- Capture information on who, when, and why iFIX project files were modified. The audit trail displays in the Proficy Change Management (PCM) History window (also available from the right-click menu).
- Identify changes between versions using the PCM History window.
- Automatically log in to the Change Management Server from the iFIX WorkSpace, when you synchronize your user names and passwords across the products.
- Label iFIX files, folders, or projects with specific text string identifiers.
- Optionally require iFIX electronic signatures when checking in files to the Change Management Server (from the right-click menu) in the iFIX WorkSpace.
Introduction

- Include predefined comments for the operators to select when entering an electronic signature. The comments you display can reside in a different table than the other iFIX electronic signatures.

Limitations

When using Proficy Change Management with iFIX, be aware of the following limitations:

- In order to use the integrated Change Management features within iFIX, you must have Proficy Change Management 5.5 with SIM 1 or higher installed.

- Project-specific folders created for multiple users, such as those described in the Best Practices for Managing Multiple iFIX Users section in the Optimization guide, cannot be managed with Proficy Change Management features in iFIX. Project-specific folders are typically used by Terminal Server users.

- When using Terminal Services with iFIX, Proficy Change Management is supported only from the console session - not from a remote connection.

- While you can add, check in, check out, and get Proficy Batch Execution files from the Change Management Server, the version of the Batch Execution files is not retained. Since there is no version recorded, a version number for these files does not appear in the PCM History window.

- Proficy Batch Execution files are added or checked in to the base iFIX project folder on the Change Management Server. For example, if your project name is FIX1, then the Batch Execution files are checked in to the base FIX1 project folder in Machine Edition. They are not checked into the APP folder, or a separate Batch Project folder at this time.

- In the PCM History window, when displaying the differences in the FIX Desktop Files, all files except the *.hgp files for the Historical Display are compared.

- In the PCM History window, when displaying the differences of the Security folder, all files except the display.dov file (if it exists) are compared.

- Depending on the number of FIX Desktop files you have, it may take a longer time to perform Change Management functions with these files than with other iFIX files. This is because for FIX Desktop all files are managed together, instead of individually.

- Because the FIX Desktop files are saved as one file, individual FIX Desktop files cannot be viewed individually from within the Proficy Change Management application.
Introduction

- Be aware that the Change Management application's Server Trim utility removes labels from iFIX projects, folders, security files, FIX Desktop files, Historical Assignment files, and user add-on files. It does, however, leave your labels on individual iFIX files.

- Files from a remote location cannot be added to your Change Management project. If you want to use a network path, you must use a mapped network drive.

- Security files that point to a remote security path or a non-local iFIX path cannot be added to the Change Management Server. Make sure that the primary and backup security path in the Security application's Configuration dialog point to the iFIX Local folder. For instance, if you install iFIX to the default folder, this path is: C:\Program Files\Proficy\Proficy iFIX\LOCAL.

- When performing a compare of a picture in the PCM History, the VBA scripting changes are not included in text compare differences. Clear the Text Compare check box (for the binary compare) to determine if the picture contains any changes, including VBA script changes. The binary compare does not list each individual change - just whether the file contains changes.

- If multiple users want to manage iFIX files from the WorkSpace, and each user wants the ability to check out the entire project, the project paths (including the drive letter) must be the same on all computers. Also, the iFIX user names and passwords must be the same on the Change Management Server.

- If you Get an iFIX project from the Change Management Server, you must restart iFIX. If the SCU files you get do not map to your current path (the paths are different), the project will not start in iFIX. You must update the SCU file.

- While iFIX is running, you cannot get security files, the current SCU, or the User.fxg file from the iFIX WorkSpace. You can, however, use the Get Other Project command to copy these files to another location, and then update the SCU to run the project.

- You currently cannot manage the iFIX WorkSpace's Help & Information folder, or the files it contains.
Setting Up iFIX for use with Change Management

In order to use integrated Change Management features in the iFIX WorkSpace, you must have both iFIX 4.0 or higher and Proficy Change Management 5.5 with SIM 1 or higher. Additionally, you need to configure a few items on both iFIX and the Change Management Server, as described below.

To configure the iFIX product for integrated Change Management:

1. Add iFIX users with Change Management application privileges.
2. Enable iFIX security. The options on the iFIX User Preferences dialog box’s Change Management tab are unavailable until you enable security.
3. Confirm that any remote project paths appear as mapped network drives.
4. Confirm that all security paths are mapped to the iFIX Local path.
5. From the iFIX User Preferences dialog box’s Change Management tab, do the following:
   - Enable the Change Management Server connection and select the server to which you want to connect.
   - Enter or select a project name.
   Configure logon options and electronic signature requirements.

To configure the Change Management Server for iFIX 4.0 or higher:

1. Add users for the integrated iFIX feature. If you want to use the automatic login feature, Change Management user names and passwords should match the iFIX ones.
2. Configure user privileges.

Want to know more? In the iFIX Electronic Books Index, look up overview and choose “iFIX Configuration”.

Want to know more? In the iFIX Electronic Books Index, look up overview and choose “Change Management Server configuration”. 
QUICK TOUR: USING CHANGE MANAGEMENT FEATURES IN IFIX

The following sections describe how to get started with Change Management features in iFIX, after you configure the iFIX WorkSpace and Proficy Change Management Server. It provides information on the following functions:

- Logging In
- Viewing the Connection to the Change Management Server
- Using Change Management Features in iFIX
- Understanding Electronic Signatures
- Using the Change Management History Window

Logging In

To log in to the Change Management Server from iFIX, you do so at startup, or by simply right-clicking the node name, pointing to Manage, and selecting Logon. If the Logon dialog is configured to display, it appears as shown in the following figure.

[Image of Change Management Logon dialog box]

Want to know more? In the iFIX Electronic Books Index, look up overview and choose "iFIX Configuration", or look up automatic logon to the Change Management Server.
Quick Tour: Using Change Management Features in iFIX

Viewing the Connection to the Change Management Server

If you are not logged into the Change Management Server, the iFIX WorkSpace displays: PCM Not Connected. The status area displays in red, as shown in the following figure.

![Change Management Server Not Connected](image)

After you successfully log into the Change Management Server, the iFIX WorkSpace displays: Connected to PCM Server ServerName. ServerName is the actual Proficy Change Management Server’s name. The status area changes to green, as shown in the following figure.

![Change Management Server Connected](image)

Once the status area changes to green, you can begin using Change Management features in the iFIX WorkSpace.
Quick Tour: Using Change Management Features in iFIX

Using Change Management Features in iFIX

To access Change Management features in the iFIX WorkSpace environment, you use the right-click menu on the WorkSpace system tree, as illustrated in the following figure.

Using Change Management Functions in the iFIX WorkSpace

You must be logged into the Proficy Change Management Server in order to view the Change Management commands from this right-click command.

Want to know more? In the iFIX Electronic Books Index, look up Change Management and choose "using in iFIX."
Understanding Electronic Signatures

When checking in files to the Change Management Server, you can optionally specify that the user provide an iFIX electronic signature or signatures before a file is overwritten on the Change Management Server.

When you check in a file, the Check In dialog box appears first, as shown in the following figure.

![Check In Dialog Box](image-url)
Next, if only a Perform signature is required, the following Electronic Signature dialog box appears.
If Perform and Verify signatures are required, the following Electronic Signature dialog box appears.

Electronic Signature Dialog Box - Perform and Verify

These Electronic Signature dialog boxes are the same ones used by the iFIX product in other areas, and work the same way.

For more information on using iFIX electronic signatures and Change Management, refer to the iFIX Electronic Signatures and Change Management and Comment Tables, Electronic Signatures, and Change Management sections.

Want to know more? In the iFIX Electronic Books Index, look up Understanding and choose "electronic signatures and Change Management".
Using the Change Management History Window

The Proficy Change Management (PCM) History window allows you to view the revision history of a file, folder, or project. You can also compare different versions of the same file or folder in the Change Management Server, or even compare versions on the Server with the ones stored on your local computer.

You open the PCM History window by right-clicking a file, folder or project in the iFIX WorkSpace system tree, pointing to Manage, and then clicking History Report. The following figure is an example of the window that appears.

**PCM History Window**

Want to know more? In the iFIX Electronic Books Index, look up understanding and choose “Understanding the Proficy Change Management History Window”.
QUICK START: CONFIGURING IFIX WITH INTEGRATED CHANGE MANAGEMENT

The following steps provide a quick example of how to set up IFIX so that you can use it with the integrated Change Management features. There are also steps on the Change Management Server that you need to perform. The configuration steps for IFIX and Change Management include:

- Step 1: Adding a User in IFIX
- Step 2: Enable Security in IFIX
- Step 3: Set IFIX User Preferences
- Step 4: Add a User and Configure Privileges in Machine Edition
- Step 5: Configure User Privileges in Machine Edition
- Step 6: Add a Schedule in Machine Edition
- Step 7: Restart the IFIX WorkSpace

In these steps, we add a user named ABC. His password is iamabc, in all lowercase letters. The user exists on both the IFIX SCADA and on the Change Management Server. IFIX Security is enabled on the SCADA node, and ABC has access to all IFIX features, including the Change Management feature.

Additionally, ABC is also an administrator on the Change Management Server. The Administrator group includes privileges for all of the following features used in IFIX: Check In, Check Out, Get, Label, Override Checkout, Change Password, and Edit Project List.

As an Administrator, ABC can also run schedules. We will schedule an IFIX Backup and Restore event to occur daily, at 11:30 pm, starting next Monday.

When ABC logs in to the Change Management Server he starts IFIX. No Logon dialog box displays. No IFIX electronic signatures are required to check in files.

These steps assume that you already installed Proficy IFIX, Machine Edition, Change Management, and the Scheduler. You must know the name of your Change Management Server and the name of your IFIX SCADA node to proceed.
Step 1: Adding a User in iFIX

In the following steps, we add an iFIX SCADA user named ABC with privileges to all iFIX features, including the Change Management feature, as illustrated in the following figure.

To add a user in iFIX with Change Management capability:

1. Start the Security Configuration application.
2. On the Security toolbox, click the User Account button.
3. Click Add.
4. Leave the Use the Windows Security check box cleared.
5. In the Full Name field, enter ABC for the new user account.
6. In the Login name field, enter ABC.
7. In the Password field, enter iamabc.
8. Under the Application security area, click Modify. The Application Feature Selection dialog box appears.

<table>
<thead>
<tr>
<th>Authorized</th>
<th>Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>Batch Execution - Stop SoftPhase Server</td>
<td>Application Validator - Creation of Baselines</td>
</tr>
<tr>
<td>Change Management</td>
<td>Application Validator - Run-time Access</td>
</tr>
<tr>
<td>Database Block Add-Delete</td>
<td>Background Task Exit</td>
</tr>
<tr>
<td>Database Manager</td>
<td>Batch Execution - Abort Batch</td>
</tr>
<tr>
<td>Database Reload</td>
<td>Batch Execution - Acknowledge Prompts</td>
</tr>
<tr>
<td>Database Save</td>
<td>Batch Execution - Acquire and Release Resources</td>
</tr>
<tr>
<td>EDA Feature 1</td>
<td>Batch Execution - Acquire Phase for Manual Control</td>
</tr>
</tbody>
</table>

Security Configuration: Application Features for User
Quick Start: Configuring iFIX with Integrated Change Management

9. In the Available list box, click Add All. This ensures that the user is an administrator on the SCADA node and has privileges for the Change Management feature.

10. Click OK to save your changes.

11. Click OK.

12. On the File menu, click Save.

Want to know more? In the iFIX Electronic Books Index, look up overview and choose “iFIX Configuration”.

Step 2: Enable Security in iFIX

In order to configure User Preferences in the iFIX WorkSpace, you must enable security, as illustrated in the following figure. Without security enabled, you cannot edit the Change Management tab on the User Preferences.

To enable iFIX security:

1. Open the Security Configuration application, if it is not already open. iFIX must be running.

2. Click the Configuration button on the Security toolbox.

3. Select Enabled to enable security then click OK.

4. On the File menu, click Save.
**Step 3: Set iFIX User Preferences**

In the following steps, in the iFIX User Preferences dialog box on the Change Management Server tab, we select the Enable Change Management Server Connection check box to enable the feature. We also specify the Change Management Server name, configure automatic logon when the WorkSpace starts up, and create a project named after the iFIX node name.

![iFIX User Preferences dialog box](image-url)
To enable Change Management User Preferences:

1. Shut down iFIX if it is running.
2. Start iFIX, and the Proficy iFIX WorkSpace.
3. On the WorkSpace menu, click User Preferences. The User Preferences dialog box appears.
4. Click the Change Management tab.
5. Select the Enable Change Management Server Connection check box.
6. In the Change Management Server field, enter the name of your server. For instance, if your server was named MyServer, enter MyServer in this field.
7. Select the Logon at WorkSpace Startup check box.
8. Clear the Prompt for User Name and Password check box, so that you can automatically logon to the Change Management Server when you start the WorkSpace.
9. In the Change Management Project Name field, enter the name of your iFIX project. This can be any name, but typically you use the name of your iFIX node.
10. In the Electronic Signature Options area, select None for the Type.
11. Click OK.

**Step 4: Add a User and Configure Privileges in Machine Edition**

In the following steps, we add a user for Change Management Server, as illustrated in the following figure. The user name is ABC and the password is iamabc, which is identical to the iFIX SCADA user name and password created in the previous set of steps.

To add a user for iFIX projects:

2. In the Navigator, right-click Access Control and select Check Out Access Control.
3. In the Access Control folder, right-click the User folder and select New User.
Quick Start: Configuring iFIX with Integrated Change Management

4. Enter ABC and press Enter.
5. Right-click the user you just created in step 4, and select Change Password. The Change Password dialog box appears.
6. For the password, enter iamabc. This password should be in the same case as the iFIX password.
7. Click OK.
8. In the Navigator, right-click Access Control and select Check In Access Control.

**Step 5: Configure User Privileges in Machine Edition**

In the following steps, we add privileges from the Administrator group to the user that we created, as shown in the following figure. As an Administrator, ABC will have access to perform the following functions in iFIX: Check In, Check Out, Get, Label, Override Checkout, Change Password, and Edit Project List. This is because the Administrator group includes all of these privileges.

To configure user privileges:

1. In the Navigator, right-click Access Control and select Check Out Access Control.
2. Double-click the User folder to view all users.
3. Right-click the user named ABC, and select Add to Group, and then Administrators.
4. In the Navigator, right-click Access Control and select Check In Access Control.
Step 6: Add a Schedule in Machine Edition

In these steps, we lead you through the process of scheduling an iFIX Compare and Backup event, as shown in the following figure. The event will run daily at 11:30 pm, and will start running this Monday.

When an iFIX Compare and Backup event runs, Machine Edition checks if your local iFIX project files are different from the ones on the Change Management Server. If the ones on your local drive are newer, these files are checked in. This option is available only for iFIX 4.0.

If you want to run either the "iFIX Compare" or "iFIX Compare and Backup" event, you must have the Proficy Machine Edition Client and Scheduler Components installed on your SCADA Server (Machine Edition 5.5, SIM 1 - at a minimum). These install programs are not found on the iFIX product CD. You need to install them from the Proficy Machine Edition CD.

To add an iFIX Compare and Backup Event:

2. In the Navigator, right-click Scheduler Event List and select Check Out Scheduler Settings
3. Right-click Scheduler Event List, and click Add Event.
4. Enter a name, and press Enter.
   
   **NOTE:** Names can include numbers (0-9), lowercase letters (a-z), uppercase letters (A-Z), or the dash (-) symbol, and can be up to 31 characters long. The first character must be a letter. Spaces are not allowed.
5. Double-click the event you added in step 4 to open the Event Properties dialog box.
6. In the Event Type field, select iFIX Compare and Backup.
7. In the Computer Name field, enter the name of the iFIX SCADA computer.
Quick Start: Configuring iFIX with Integrated Change Management

**NOTE:** Machine Edition supports computer names that include numbers (0-9), lowercase letters (a-z), uppercase letters (A-Z), or the dash (-) symbol. If you leave this field blank or enter a period "." in this field, the event executes on all computers the schedule is run on.

8. In the Project Type field, enter a description.
9. In the Event Trigger field, select Daily.
10. Configure the event to run daily at 11:30 pm, starting this Monday.
11. Click OK.
12. In the Navigator, right-click Scheduler Event List and select Check In Scheduler Settings.

**Step 7: Restart the iFIX WorkSpace**

After you finish configuring iFIX and Change Management, you can test your configuration. To do this, restart iFIX. When iFIX starts, logon the user named ABC. Start the iFIX WorkSpace. The Change Management Server should automatically log you in.

You are now ready to use Change Management features from within the iFIX WorkSpace. For tips on how to get started, refer to the Quick Tour: Using Change Management Features in iFIX section.
A2

Change Management and CIMPLICITY
HMI

If you develop CIMPLICITY projects, you can use Proficy Change Management to help you manage your CIMPLICITY project files, and track changes to these files.

This chapter describes how to use Change Management features in the CIMPLICITY Workbench and includes the following sections:

- Introduction
- Quick Tour: Using Change Management Features in CIMPLICITY

For more information on using Change Management outside of CIMPLICITY, refer to the Proficy Change Management online help.
INTRODUCTION

Version controlled files provide fast recovery and reduce the cost and risk of downtime. The Proficy Change Management add-on for the CIMPLICITY product enables you to manage and maintain programs and projects in a manufacturing environment to improve plant up time, enforce good engineering practice and reduce risk.

CIMPLICITY integrates the Change Management client into the Workbench so you can directly manage your CIMPLICITY projects from the Workbench using the right-click menu on the Workbench system tree.

Change Management with Proficy Machine Edition also provides audit trails for tracking changes, security for preventing unauthorized changes, and scheduled backups to ensure you always have the latest files.

Several versions of projects and files that apply to a single CIMPLICITY project or computer level configuration can be stored on and retrieved from a Proficy Change Management Server.

Features

When you use Proficy Change Management with CIMPLICITY, you can do the following:

- Manage all CIMPLICITY project files, including configuration files, and non-CIMPLICITY project files (such as .OCXs, .DLLs, and .EXE files) from the CIMPLICITY Workbench.
- Use all Change Management features from the right-click Manage menu from the CIMPLICITY Workbench tree and from the Project or Computer menus.
- Use the Proficy Change Management Client to run scheduled backups of your CIMPLICITY project files and report the changes.
- Capture historical information on who, when, and why CIMPLICITY project files were modified. The audit trail displays in the Proficy Change Management (PCM) History window (also available from the right-click Manage menu).
- Identify changes between versions using the PCM History window.
- Automatically log in to the Change Management Server from the CIMPLICITY Workbench, when you synchronize your user names and passwords across the products.
- Label CIMPLICITY files, folders, or projects with specific text string identifiers.
Limitations

- In order to use the integrated Change Management features within CIMPLICITY, you must have Proficy Change Management 5.6 or higher installed.

Overview

There are two types of Change Management projects available in CIMPLICITY:

- CIMPLICITY project
- Computer project

There are two classes of entities that can be added to Change Management for each project type:

- **Base Configuration**: A collection of interrelated files that must remain interrelated and must be managed as a single unit.
- **Individually managed files**: Files that can be managed as individual units.

CIMPLICITY Project

All user-configurable configuration files can be added to Change Management. Project configuration files include base configuration and individually managed files.

Base configuration files make up the project's basic configuration; for example, point and alarm configuration files, which are required for the project processes to run. Base configuration files are automatically added to Change Management the next time the base configuration (or project) is checked in. They are also checked in whenever any base configuration entity is selected to be checked in.

**IMPORTANT**: A base configuration must be added once in order to be managed.

Individual files that are listed in the CIMPLICITY project's Managed Files folder (for example, CIM\View screens and scripts) can be added separately to the Change Management Server.

Individually managed files are added to the Change Management Server when the project is added, or can be added individually.

**NOTE**: A project can be added more than once; therefore, each time the project is added, any individually managed files that were not already added are added to the Change Management Server.
Individual files must be added in order to be managed; they are not automatically added when the project is checked in.

**Want to know more?** In the CIMPLICITY Help, look up “CIMPLICITY Project in the Workbench: Managed Files Overview”.

**Computer Project**

All files in a computer project can be added to Change Management. Computer files include computer base configuration and managed files.

Base configuration files make up the computer project’s basic configuration; for example, globals.ini and cimhosts.txt, which are required for the computer project system’s processes to run.

Individual files that are listed in the Computer project’s Managed Files folder (for example, WebView screens, CimView screens, and scripts) can be added separately to the Change Management Server.

Individually managed files are added to the Change Management Server when the project is added, or can be added individually.

**NOTE:** A Computer project can be added more than once; therefore, each time the project is added, any individually managed files that were not already added are added to the Change Management Server.

Individual files must be added in order to be managed; they are not automatically added when the project is checked in.

**Want to know more?** In the CIMPLICITY Help, look up “Computer Project in the Workbench: Managed Files Overview”.


**Setting Up CIMPLICITY for use with Change Management**

In order to use integrated Change Management features in the CIMPLICITY Workbench, you must have both CIMPLICITY 7.0 or higher and Proficy Change Management 5.6 or higher. Additionally, you need to configure a few items on both CIMPLICITY and the Change Management Server, as described below.

**To configure Computer Projects for integrated Change Management:**


![Computer Properties dialog box]

2. In the Computer Properties dialog box, do the following:
   - Enable the Change Management Server connection and enter the name of the server you want to connect to.
   - Configure logon options.
   - Enter or select a project name.
   - Configure modification options.

3. Click OK.

---

Want to know more? In the CIMPLICITY Help, look up "Enable Computer Management".
To configure CIMPLICITY Projects for integrated Change Management:

1. From the Project menu, choose Properties. The Project Properties dialog box appears.

![Project Properties dialog box image]

2. In the Project Properties dialog box’s Change Management tab, do the following:
   - Enable the Change Management Server connection and enter the name of the server you want to connect to.
   - Configure logon options.
   - Enter or select a project name.
   - Configure modification options.
   - Select a runtime configuration data preservation option.

3. Click **OK**.

---

**Want to know more?** In the CIMPLICITY Help, look up “Enable Project Management”.

---
Testing the Connection to the Change Management Server

When you configure the computer or project properties, you can test the connection to the Change Management Server you want to log on to.

<table>
<thead>
<tr>
<th>Logon Info</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>CHANGENGTSERVER</td>
</tr>
<tr>
<td>Logon at workbench startup</td>
<td></td>
</tr>
<tr>
<td>Prompt for username and password at logon</td>
<td></td>
</tr>
</tbody>
</table>

Test Change Management Server

To perform the connection test, click the Test connection button and then log on to the Change Management Server. A message displays informing you whether the connection test was successful or not, depending on the status of the Change Management Server.

If the test connection succeeds, you can log on to Change Management and begin using its features in the CIMPLICITY Workbench.

Want to know more? In the CIMPLICITY Help, look up Enable Project Management or Enable Computer Management
QUICK TOUR: USING CHANGE MANAGEMENT FEATURES IN CIMPLICITY

The following sections describe how to get started with Change Management features in CIMPLICITY, after you configure the CIMPLICITY Workbench and Proficy Change Management Server. It provides information on the following functions:

- Logging In
- Testing the Connection to the Change Management Server
- Using Change Management Features in CIMPLICITY

Logging In

To log in to the Change Management Server from CIMPLICITY, you do so at startup, or by simply right-clicking the project or computer folder in the left pane, pointing to Manage, and selecting Logon. If the Logon dialog is configured to display, it appears as shown in the following figure.

Change Management Logon Dialog Box from the CIMPLICITY Workbench

Want to know more? In the CIMPLICITY Help, look up Logon.
Quick Tour: Using Change Management Features in CIMPLICITY

Viewing the Connection to the Change Management Server
If you are not logged into the Change Management Server, the CIMPLICITY Workbench displays: PCM Not Connected. The status area displays in red, as shown in the following figure.

Change Management Server Not Connected
After you successfully log into the Change Management Server, the CIMPLICITY Workbench displays: Connected to PCM Server ServerName. ServerName is the actual Proficy Change Management Server's name. The status area changes to green, as shown in the following figure.

Change Management Server Connected
When the status area changes to green, you can begin using Change Management features in the CIMPLICITY Workbench.
Using Change Management Features in CIMPLICITY

To access Change Management features in the CIMPLICITY Workbench environment, you use the right-click menu on the Workbench left pane, as illustrated in the following figure.

Using Change Management Functions in the CIMPLICITY Workbench

There are multiple ways to view the Change Management command menus and each menu differs slightly depending on where you access it from.

CIMPLICITY Workbench Right-click Menu options
Quick Tour: Using Change Management Features in CIMPLICITY

You must be logged into the Proficy Change Management Server in order to view the Change Management commands from the right-click menus.

Want to know more? In the CIMPLICITY Help, look up Proficy Change Management Procedures.

Using the Change Management History Window

The Proficy Change Management (PCM) History window allows you to view the revision history of a file, folder, or project. You can also compare different versions of the same file or folder in the Change Management Server, or even compare versions on the Server with the ones stored on your local computer.

You open the PCM History window by right-clicking a file, folder or project in the CIMPLICITY Workbench left pane, pointing to Manage, and then clicking History Report. The following figure is an example of the window that appears.

Want to know more? In the CIMPLICITY Help, look up Show History.
Quick Tour: Using Change Management Features in CIMPLICITY
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